

# Our Big Transport Conversation

## Overview

Between November 2023 and early February 2024, we held a significant public consultation looking at 10 policies to deliver a more sustainable future for York's transport. The consultation is now closed. We are now analysing all the on- and off-line responses and will report on our findings; a summary will be presented to the March Council Executive meeting. We're grateful to everyone who took the time to comment, including those we met in schools, libraries, activity sessions, accessibility groups, and at our drop-in events.

## Why your views matter

York needs to prepare a new Local Transport Plan by summer 2024. This consultation will help us write that plan and pave the way to work with the new mayor of the incoming York and North Yorkshire Combined Authority. Once our plan is complete, we will then put our case to government and seek funding for the improvements we want to make in the decades to come.

We also have a new [Council Plan for 2023 to 2027](https://www.york.gov.uk/CouncilPlan) <<https://www.york.gov.uk/CouncilPlan>> (this link opens in a new window), which sets out our vision to make the city of York a healthier, fairer, more affordable, more sustainable and more accessible place, where everyone feels valued, creating more regional opportunities to help today's residents and benefit future generations. Transport has a vital role to play in delivering this vision.

We have also set ambitious targets to tackle climate change, including reducing carbon emissions from transport by 71% and reducing the number of miles travelled by car by 20% by 2030. This will not happen overnight and we know that first, we need to make changes and improvements so that walking, cycling or taking the bus are reliable, practical and attractive options.

The proposals in this consultation have been developed by elected councillors and we are now keen to hear your views. There are ten policy areas which we believe will help us deliver our ambitions for transport:

**Accessibility** - so that everyone can access the areas and facilities they need and want

**Improving walking, wheeling and cycling** - so that these become real alternatives to driving a car

**Shaping healthy places** - offering a range of ways to move around and using the opportunity to provide better places for us to live, work and visit

**Improving public transport** – upgrading and improving our bus and rail services

**Safeguarding the environment by cutting carbon, air pollution and noise** - meeting climate change targets and improving the health of the city

**Create a Movement and Place plan** - creating safe, connected transport networks for residents, businesses and visitors

**Reduce car dependency**- supporting people to change how they travel, and encourage those who can, to reduce their journeys by car

**Improving freight and logistics** - creating efficient access for businesses while reducing the impact of heavy vehicles

**Effective maintenance and enforcement** - so that people choosing sustainable travel are safe, and that cycling, walking and wheeling routes are well maintained

**Monitoring the transport network and financing the changes** - to ensure the effectiveness of our policies and attract funding to deliver York's new transport strategy as effectively as possible

Please share your views on these ten themes and tell us what you feel we could do to improve transport into, out of, and all around York.

In our documents you will see the word "wheeling", which is a term used by organisations such as the Department for Transport and Active Travel England, and includes wheelchair users within their definition.

City of York Council recognises that wheelchair users have a unique set of mobility requirements. In using the term 'wheelchair users' in our materials, we are also including other users of wheeled mobility aids. We will therefore make reference to "walking, wheelchair users, wheelers and cyclists".

This consultation is an opportunity for you to share your views on transport in York and that includes a discussion on language and inclusivity, so we welcome your views, which you can send direct to [ourbigconversation@york.gov.uk](mailto:ourbigconversation@york.gov.uk).

You can also download an accessible copy of our [draft transport vision, objectives and policies document](#) <[user\\_uploads/transport-consultation-document-nov22\\_v2.pdf](#)> (this link opens in a new window) if you want more information.

## Consent

Please read our [privacy notice](https://data.yorkopendata.org/dataset/5ee1e56f-ee30-418c-92fa-1beee0c672cc/resource/ec783bc5-8b3e-4dac-aaca-7b3138c82775/download/2023-08-03-pn-local-transport-strategy-consultation-v0.3.pdf) <<https://data.yorkopendata.org/dataset/5ee1e56f-ee30-418c-92fa-1beee0c672cc/resource/ec783bc5-8b3e-4dac-aaca-7b3138c82775/download/2023-08-03-pn-local-transport-strategy-consultation-v0.3.pdf>> (this link opens in a new window) to find out more about how we protect your personal information.

You can withdraw your consent at any time by contacting [ourbigconversation@york.gov.uk](mailto:ourbigconversation@york.gov.uk).

**1** Do you confirm that you have read and understood the privacy notice? You must select 'Yes' in order to take the survey.

*(Required)*

Please select only one item

- Yes  
 No

## Introduction

## 1 Are you filling in this questionnaire:

Please select only one item

- For yourself
- For someone else
- For an organisation

## 2 What is your name?

Name

## 3 What is your email address?

Email

## 4 What is your organisation? (If applicable)

Organisation

## Policy Focus Areas

In this survey we will be asking you questions about how you travel and about [our ten policy focus areas](#) <user\_uploads/transport-consultation-document-nov22\_v2-1.pdf> (this link opens in a new window), which we believe will help us deliver our ambitions for transport in York.

For each policy focus area we ask two sets of questions. The first describes the policy and asks some general questions; the second has more detail and asks questions about the policy ideas within the policy.

You can choose to complete only those sections and questions from the survey that you care about, and you can also save your progress and return later to answer more questions.

## 1 I'd like to go to:

Please select only one item

- How you travel
- Policy focus area 1: Accessibility
- Policy focus area 2: Improve walking, wheeling and cycling
- Policy focus area 3: Shape Healthy Places
- Policy focus area 4: Improving Public Transport
- Policy focus area 5: Safeguarding our environment by cutting carbon, air pollution and noise
- Policy focus area 6: Manage the road network for Movement and Place
- Policy focus area 7: Reduce car dependency
- Policy focus area 8: Improving freight and logistics
- Policy Focus Area 9: Effective maintenance and enforcement and management of streetworks
- Policy Focus Area 10: Monitoring the transport network and financing the changes
- About you

## How you travel

## 1 What postcode do you start most journeys from?

We want to know where people are travelling from and how they travel between different parts of the city and beyond.

We also want to know how this affects views on our policy focus areas.

Your postcode

## 2 Which modes of transport do you currently use for each of the following activities?

	Travelling to your usual place of work or study	Services (eg, supermarket, doctor)	Entertainment (eg, cinema, restaurants)	Parks and open spaces
Wheelchair or mobility aid	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Walk	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cycle	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Bus	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Rail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Taxi	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Park & Ride	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
E-scooter or e-bike	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Motorbike	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Electric vehicle	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Petrol, diesel or hybrid vehicle (as a passenger)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Petrol, diesel or hybrid vehicle (as a driver)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other (please specify)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Not applicable	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

If you selected 'Other mode', please specify:

## 3 Approximately what percentage of your journeys are made by car?

Please select only one item

- 0%  
 Less than 20%  
 20% to 40%  
 40% to 60%  
 60% to 80%  
 More than 80%

#### 4 To what extent do you expect your car use to change over the next five years?

Please select only one item

- Much more than before  
 Slightly more than before  
 About the same amount  
 Slightly less than before  
 Much less than before  
 Don't know / not applicable

#### 5 How often have you used these modes of transport in the last year?

	Daily	Several times a week	Weekly	Several times a month	Several times a year	Less often	Not used
Wheelchair or mobility aid <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Walk entire journey <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cycle <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bus <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Rail <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Taxi <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Park & Ride <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
E-scooter or e-bike <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Motorbike <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Car <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

6 How would you prefer to travel for the following journeys?

	Not applicable	Wheelchair or mobility aid	Walk	Cycle	Bus	Rail	Taxi	Park & Ride	E-scooter or e-bike	Motorbike	Car	From Home / Online / Delivery	Click and Collect
Going to work <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Going to school or college <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Leisure or entertainment trips <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Visiting friends or relatives locally <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Visiting friends or relatives longer distance <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Shopping for small items <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Shopping for heavy items <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Going on holiday <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other journey (please specify) <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

If you selected 'Other journey', please specify:

**7** In general, how well do you feel the following transport systems in York meet your needs?

	Very well	Quite well	Neutral	Not very well	Not at all well	Don't know / Not applicable
Pavements and walking routes <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cycling routes <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bus routes <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Rail services <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Road networks <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Taxis <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
E-scooter routes <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Electric vehicle charging points <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Freight Routes <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

## 8 How serious do you think each of the following problems are in York (part one)?

	Very serious	Fairly serious	Neutral	Not very serious	Not at all serious	Don't know / Not applicable
Congestion <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Local air pollution from traffic <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Noise from traffic <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Impact of transport on climate change <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Visual quality (spoiling the look of the local area) <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Danger from traffic <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Concern over personal security <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Sharing pavements with other users <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Sharing roads with other users <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Traffic in residential and shopping streets <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Passing vehicles (eg, Lorries and Buses) <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Something else (please specify) <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

If you selected 'Something else', please specify:

## 9 How serious do you think each of the following problems are in York (part two)?

	Very serious	Fairly serious	Neutral	Not very serious	Not at all serious	Don't know / Not applicable
Feeling restricted by the available transport options (eg, elderly people who don't think they can travel easily) <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Negative impact on physical fitness <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Difficulty in getting to shops, health or leisure facilities <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Feeling cut off from family or friends <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Poor access for York's businesses, and restricting economic growth <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Poor access to employment, education and training <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Something else (please specify) <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

If you selected 'Something else', please specify:

## 10 Where next?

*Please select only one item*

- Continue to Policy Focus Area 1
- Return to the list of Policy Focus Areas
- Skip to the 'About you' section and submit

### Policy focus area 1: Accessibility

Please note that we are also running a more detailed consultation into restoring Blue Badge access to the footstreets area. To find out more about the separate Blue Badge consultation please visit our [current consultations page](http://www.york.gov.uk/consultations) (this link opens in a new window).

Vision

*Shape a city that is accessible to everyone – So that everyone, including young people, women, disabled people and anyone with a protected characteristic, is able to access all the facilities which they need, and all areas of the city, and its villages, have accessible, reliable and affordable bus services to key destinations.*



## 1 To what extent to you agree or disagree with this vision?

Please select only one item

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree
- Don't know

I feel this way because

## 2 Please tell us about your experience of travelling in and around York. For example, do you feel safe, and can you go everywhere you want to go?

## 3 Where next?

The following pages contain questions about the policy ideas listed below:

- 1.1 Blue Badge Parking
- 1.2 Cycle Parking
- 1.3 Accessible Design
- 1.4 Accessible Public Transport
- 1.5 Seating

If you do not want to answer questions about any of these policy ideas you can skip ahead by selecting the relevant option below.

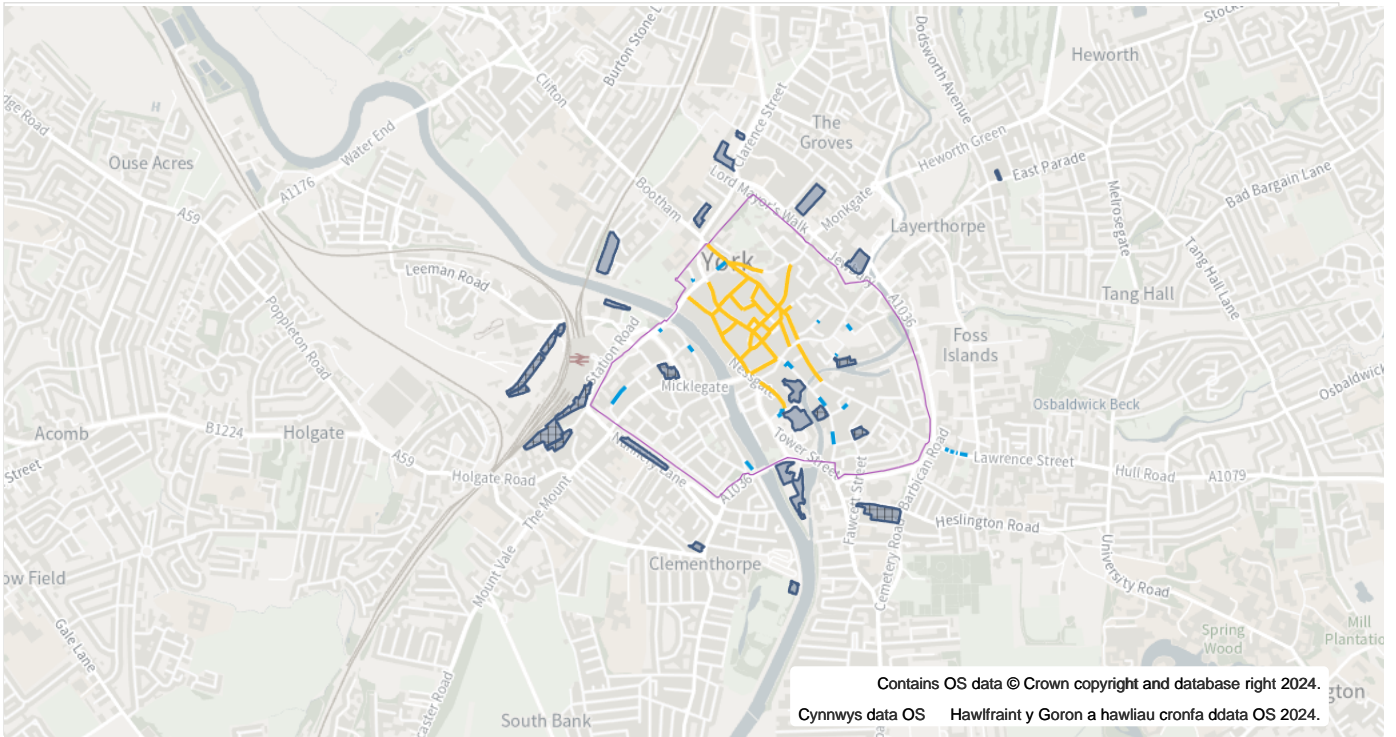
Please select only one item

- Continue to policy ideas
- Skip to Policy Focus Area 2
- Return to the list of Policy Focus Areas
- Skip to the 'About you' section and submit

### Policy idea 1.1 Blue Badge Parking

To provide **Blue Badge parking** <<https://www.york.gov.uk/BlueBadgeParking>> (this link opens in a new window) spaces near to where people want to go, including the **footstreets** <<https://www.york.gov.uk/footstreets>> (this link opens in a new window), centre of town and across the villages. Our target is to have Blue Badge parking spaces as close as possible to key locations, ideally within 150m (over level surfaces, for example without barriers). See also Policy 1.5 on seating.

1 Please tell us about locations for Blue Badge parking that would suit your needs, whether in the city centre or one of the surrounding villages. You can do this either on the map or using the text version of the question.



Key

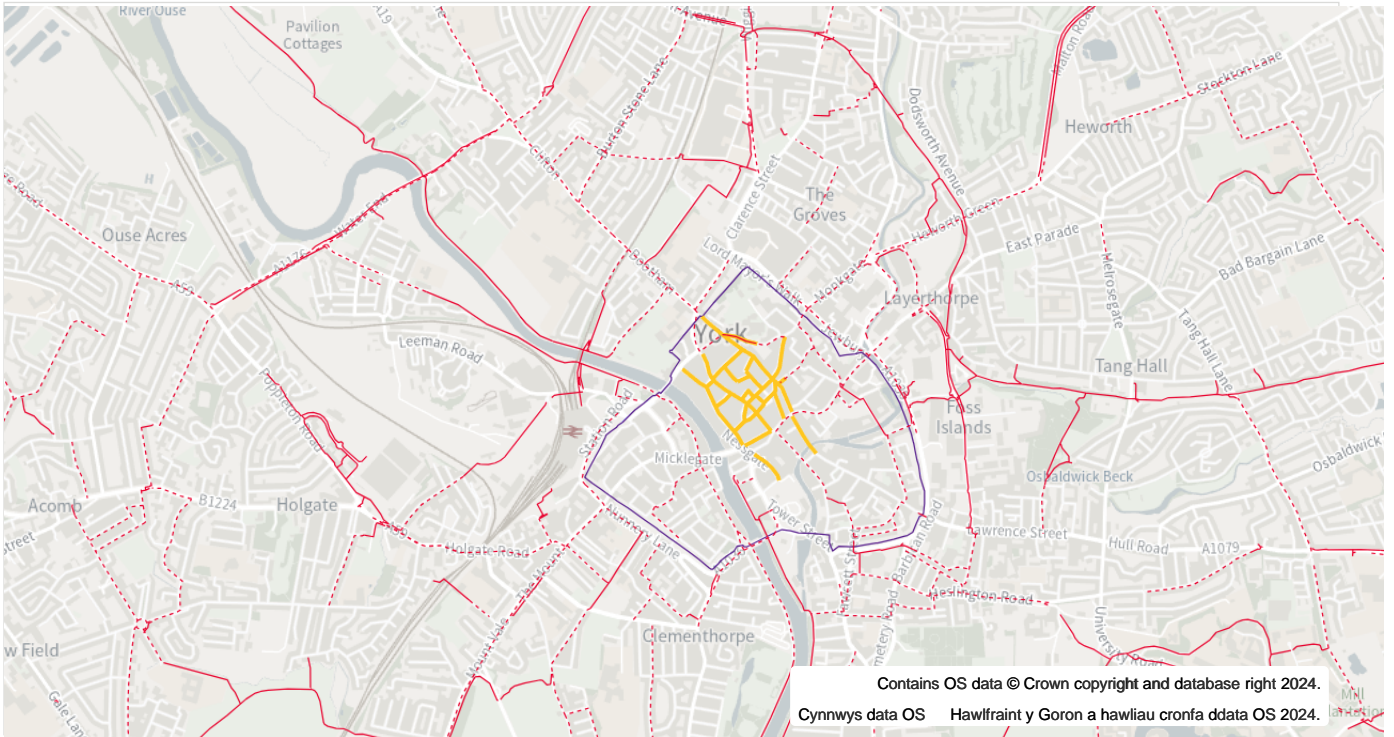
- Blue Badge Parking
- Footstreets
- Car Parks (Council)
- Car Parks (Commercial)
- City Walls Extent
- Outside response area

Please use the box below to tell us about locations for Blue Badge parking that would suit your needs, whether in the city centre or one of the surrounding villages.

### Policy idea 1.2 Cycle Parking

To provide a range of types of cycle parking as close as possible, and ideally with 50m, of places people want to go. This includes the city centre and across villages, plus at employers, leisure sites, training, education etc. In addition, we aim for at least 5% of our cycle parking to be accessible for non-standard cycles including family cargo cycles, trikes, recumbent cycles and cycles with trailers, and for all cycle parking to be accessible for disabled cyclists.

1 Please tell us about locations for cycle parking that would suit your needs, whether in the city centre or one of the surrounding villages. You can do this either on the map or using the text version of the question.



Key

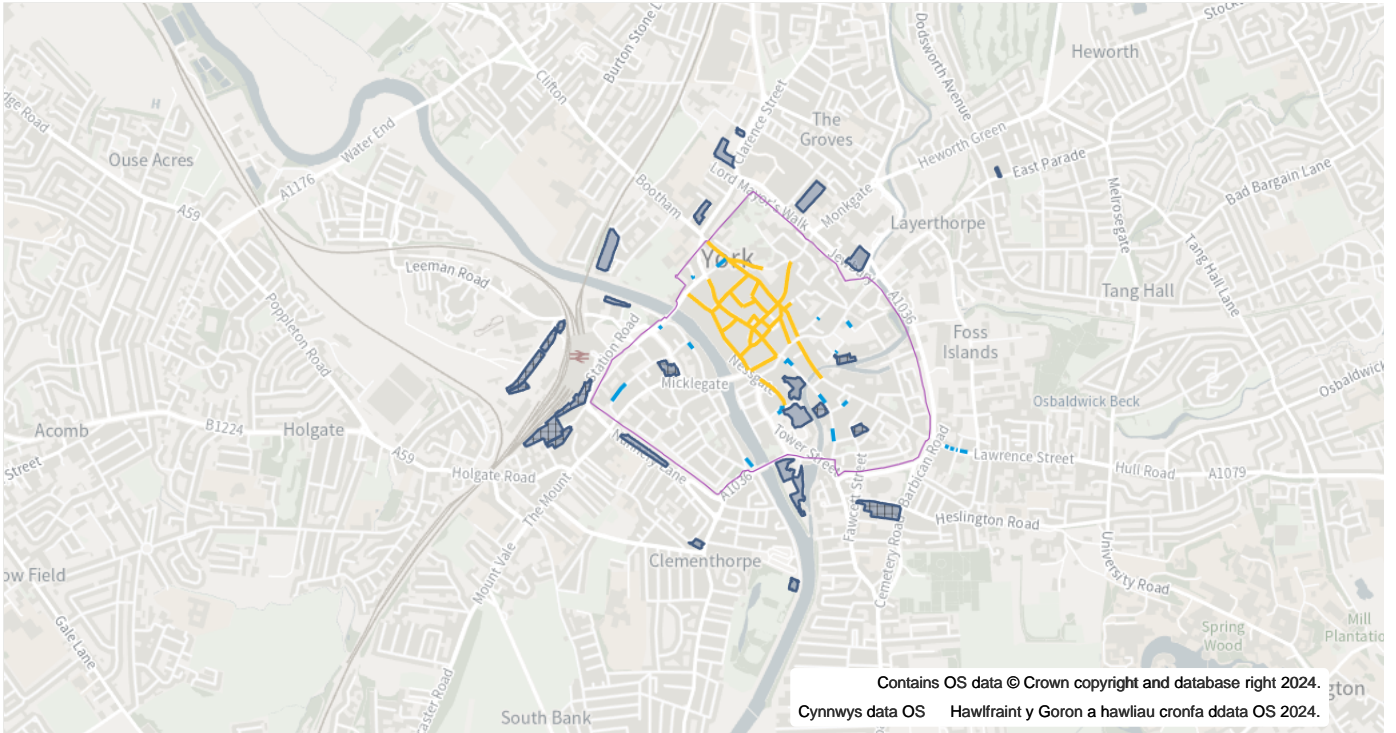
- - - Cycle Routes (On Street)
- / / / Cycle Routes (Off Street)
- Footstreets
- City Walls Extent
- Outside response area

Please use the box below to tell us about locations for cycle parking that would suit your needs, whether in the city centre or one of the surrounding villages.

### Policy idea 1.3 Accessible Design

*Accessible design. Our target is to develop walking, wheeling and cycle networks which are usable by wheelchair users, mobility scooter users, riders of adapted cycles and family/cargo bikes, while ensuring safety for those with sight loss. This will include removing barriers and improving the number and quality of dropped kerbs.*

1 Please tell us about any particular areas or junctions that you think need attention from an accessible design perspective. You can do this either on the map or using the text version of the question.



Key

Blue Badge Parking

Footstreets

Car Parks (Council)

Car Parks (Commercial)

City Walls Extent

Outside response area

Please use the box below to tell us about any particular areas or junctions that you think need attention from an accessible design perspective.

### Policy idea 1.4 Accessible Public Transport

*To provide accessible public transport. We will work with operators and passengers to improve accessibility of public transport for everyone, and to increase the amount of accessible seating on buses. We will also continue to work with taxi and private hire providers, using licensing policy to increase the number of wheelchair accessible taxis and private hire vehicles in York. We will also continue to improve bus stops and shelters to improve personal security (e.g. by providing adequate lighting levels). We will work with the rail industry to improve the accessibility of York and Poppleton stations, and to make sure that the new Haxby rail station is fully accessible.*

**1 Do you feel that buses and trains are accessible to you at the moment?**

*Please select only one item*

- Yes
- No
- Don't know

Please tell us why you feel this way

**2 When booking a taxi or private hire vehicle for a wheelchair, have you ever experienced:**

*Please select all that apply*

- Problems with vehicle not being available
- Problems with location of taxi stands
- Problems with seating while waiting for the taxi
- Problems with getting information on an accessible service
- Something else

If something else, please tell us what sort of issues you experienced

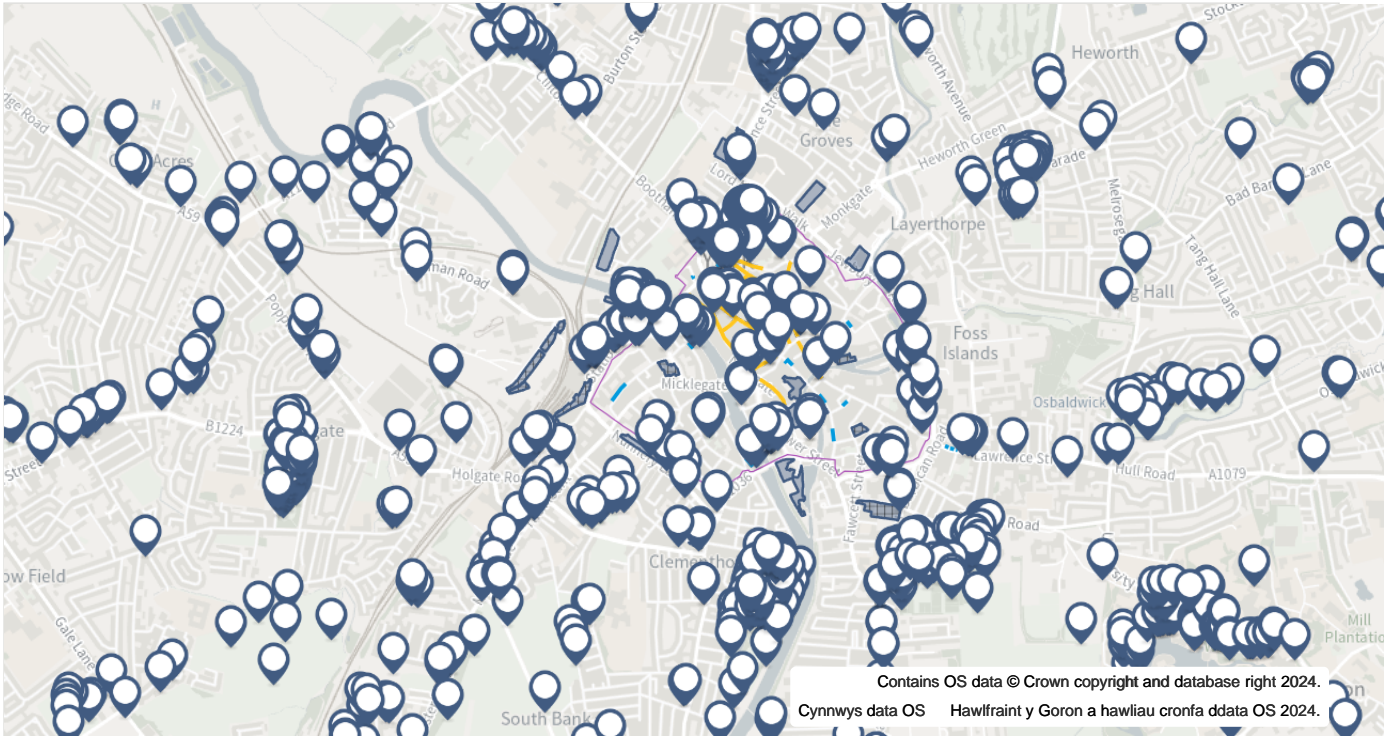
**3 What improvements would you like to see made to bus stops?**

**4 Please tell us about any issues you face using York or Poppleton railway stations; for example, stairs as a barrier to disabled people or those with prams or pushchairs; availability of audio loops.**







### Policy idea 1.5 Seating

We will aim to provide seating at 50m intervals within the footstreet area and across villages and the routes to them, to allow people to rest during their journeys.

1 Please tell us where you would like to see more seating. This can be in the city centre or in the surrounding areas and villages. You can do this either on the map or using the text version of the question.



Key

-  Seats
-  Blue Badge Parking
-  Footstreets
-  Car Parks (Council)
-  Car Parks (Commercial)
-  City Walls Extent

Please use the box below to tell us where you would like to see more seating. This can be in the city centre or in the surrounding areas and villages.

### End of policy focus area 1

#### 1 Where next?

You have finished the questions about policy area 1. You can continue answering questions on the next policy area or choose to go somewhere else within the survey.

Please select only one item

- Continue to the next Policy Focus Area
- Return to the list of Policy Focus Areas
- Skip to the 'About you' section and submit

## Policy focus area 2: Improve walking, wheeling and cycling

### Vision

**Improve walking, wheelchair access, wheeling and cycling** – So that cycling, walking and wheeling become more attractive and offer better alternatives to the car. Key to this will be creating a continuous network of safe and high-quality cycle, walking and wheeling routes, and giving all active travel users greater priority on roads and at junctions. Effectively integrating new modes like e-bikes into York's transport network will also be important. These changes will achieve a doubling of active travel journeys by 2030.

Combined with our other policies, encouraging more people to walk or cycle, even just once a week, will be an important step in reducing congestion and improving air quality across the city. The immediate effects will be felt by everyone, and the longer-term impacts will include a 20% reduction in the number of cars on the roads. This will lead to cleaner air as well as associated health benefits that come from being more active. There are also financial benefits; it is estimated that **increasing cycling and walking could save the NHS billions of pounds on just seven diseases which are linked to inactivity** <<https://www.sciencedirect.com/science/article/abs/pii/S0140673612607661>> (this link opens in a new window).

### 1 To what extent to you agree or disagree with this vision?

Please select only one item

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree
- Don't know

I feel this way because

### 2 Do you walk, cycle or wheel (for example scooter, wheelchair or mobility aid) as much as you would like to in York?

Please select only one item

- Yes
- No
- Don't know

### 3 If you answered 'no' above, what prevents you from walking, using a wheelchair, wheeling or cycling more often?

Please select all that apply

- Need to carry items for work
- I don't feel safe
- There aren't enough tactile pavements or aids to help me as a disabled person
- There's no suitable cycle route
- There's no suitable cycle parking
- There aren't enough places for me to cross the road safely
- There is a crossing but vehicles don't stop or travel too fast
- Where I'm going is too far to walk or cycle
- Cost of items like a bike lock
- I'm making multiple stops (eg, school run, then home, then dentist, then home)
- I don't have time; it's quicker by car
- Pavement parking by cars means I can't safely use pavements
- Other

If you selected 'Other', please specify:

### 4 Where next?

The following pages contain questions about the policy ideas listed below:

- 2.1 Transport User Hierarchy
- 2.2 Walking and Wheeling Network
- 2.3 Pedestrian Crossings
- 2.4 Footstreets Condition
- 2.5 Cycle Network
- 2.6 Cycling Facilities
- 2.7 Community Support
- 2.8 E-Bikes

If you do not want to answer questions about any of these policy ideas you can skip ahead by selecting the relevant option below.

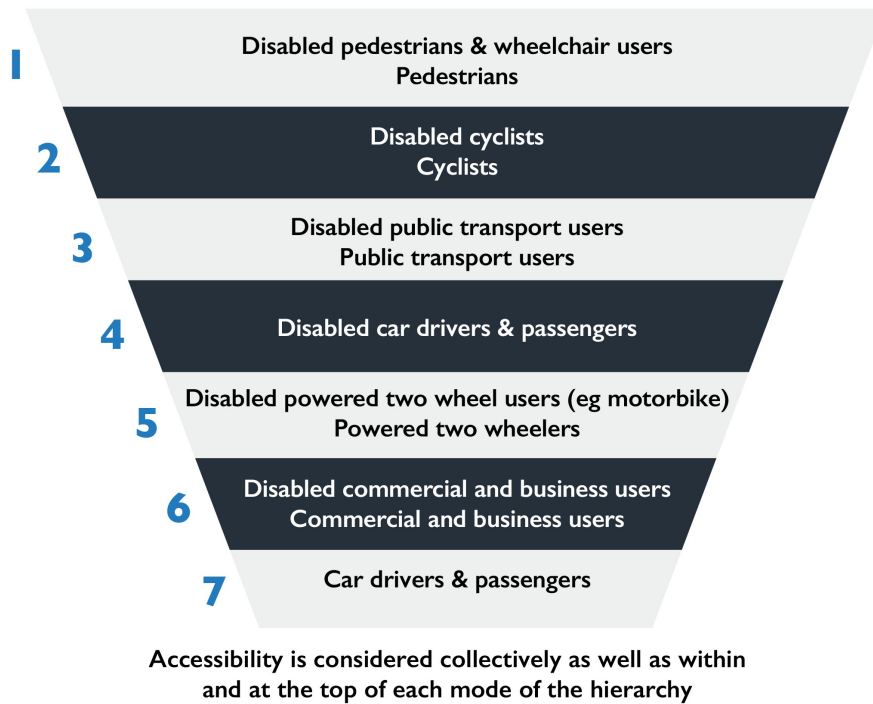
Please select only one item

- Continue to policy ideas
- Skip to Policy Focus Area 3
- Return to the list of Policy Focus Areas
- Skip to the 'About you' section and submit



## Policy idea 2.1 Transport User Hierarchy

To make sure that York's Transport User Hierarchy, first adopted in 1989, is used in all project designs, policy decisions and funding allocations. Accessibility will be considered collectively as per policy focus area 1, as well as within and at the top of each mode of the hierarchy. At the top of each mode are people walking, followed by cycling and public transport passengers, then car drivers.



### York's Transport User Hierarchy (Text format)

Disabled pedestrians and wheelchair users  
Pedestrians

Disabled cyclists  
Cyclists

Disabled public transport users  
Public transport users

Disabled car drivers and passengers

Disabled powered two wheel users (eg motorbike)  
Powered two wheelers

Disabled commercial and business users  
Commercial and business users

Car drivers and passengers

Accessibility is considered collectively as well as within and at the top of each mode of the hierarchy.

### 1 To what extent do you agree or disagree with the Transport User Hierarchy?

*Please select only one item*

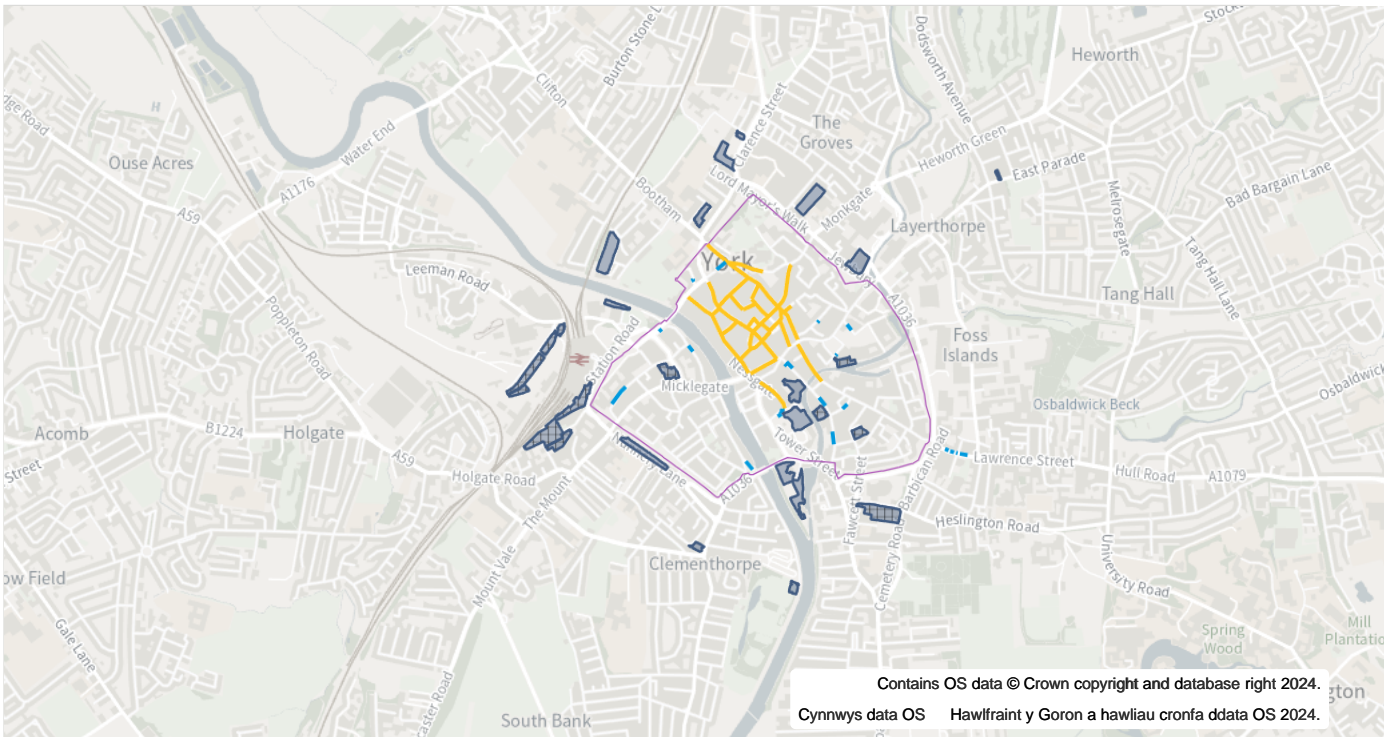
- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree

If you disagree with the hierarchy, or have concerns about it, please explain why:

### Policy idea 2.2 Walking and Wheeling Network

*To work with partners including the disabled community, property developers, employers and environmental groups, to create a network where walking and wheeling have priority. This network will offer safe, high quality continuous routes to the city centre, across ages, schools, colleges and places of employment. Our ambition is for this network, once complete, to join up the whole city.*

1 Please tell us where you feel there are currently gaps in the walking and wheeling or wheelchair routes that you use, or would like to use. You can do this either on the map or using the text version of the question.



Key

Blue Badge Parking

Footstreets

Car Parks (Council)

Car Parks (Commercial)

City Walls Extent

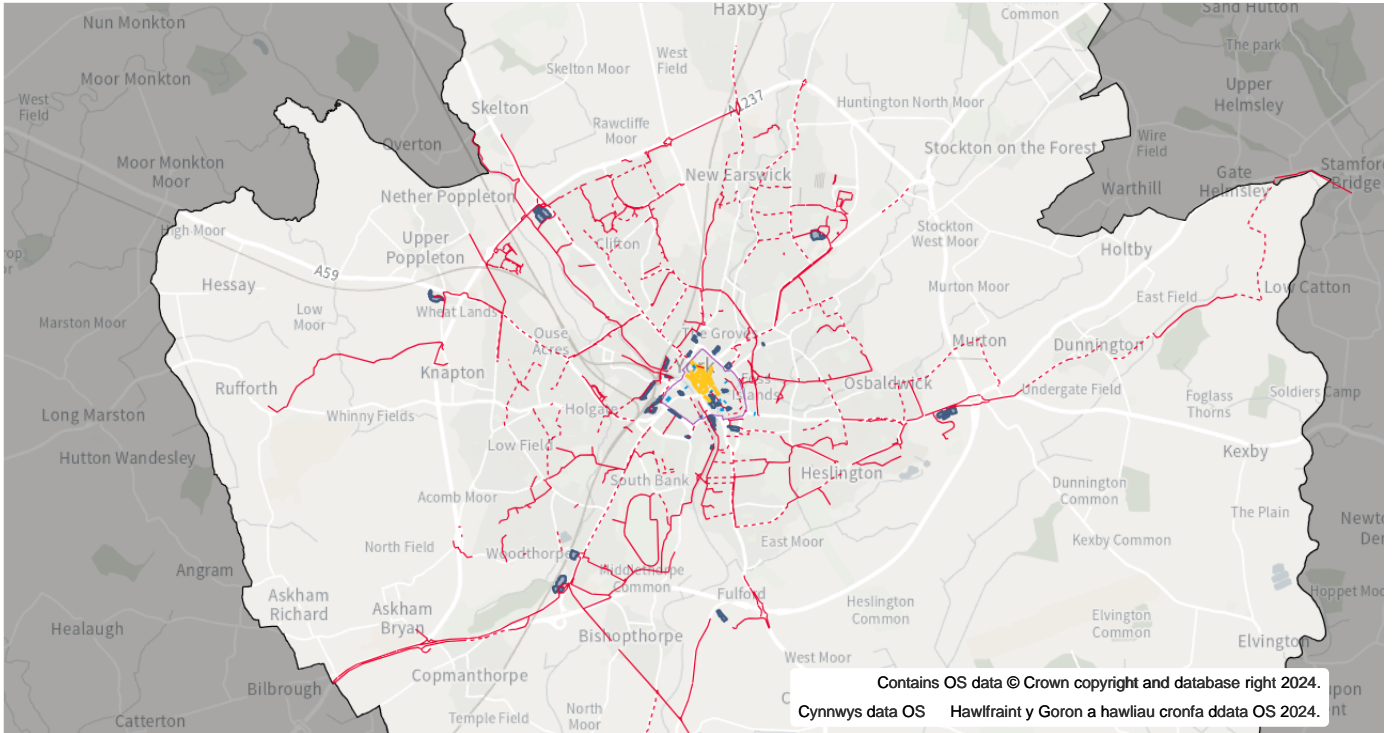
Outside response area

Please use the box below to tell us where you feel there are currently gaps in the walking and wheeling routes that you use, or would like to use.

### Policy idea 2.3 Pedestrian Crossings (Priority)

*To develop a programme of upgrades to walking, wheeling, wheelchair user and cycle crossings on all parts of the priority network. This will include greater priority and reduced delay at crossings with signals; countdown signals at major crossings; priority at crossings of side roads (including providing either dropped kerbs or tables to allow level crossing); removal of barriers and guardrails, and significantly improved pavement maintenance. At first, we will improve crossings at all junctions on the inner ring road, other routes in the heart of the city centre (e.g. Piccadilly, Rougier Street, Tower Street) and in the district centres.*

1 Please tell us which crossings you think need upgrading to improve crossing priority and signals. You can do this either on the map or using the text version of the question.



Key

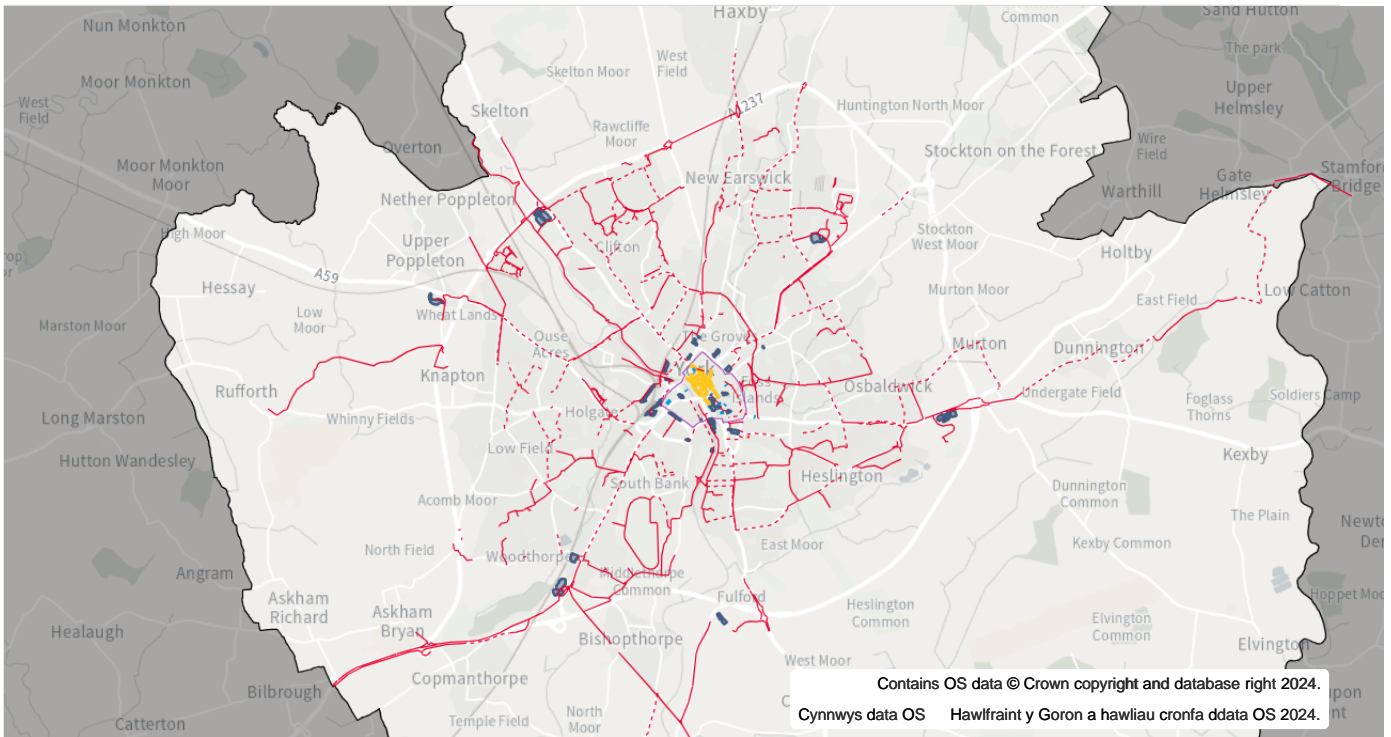
- - - Cycle Routes (On Street)
- Cycle Routes (Off Street)
- Blue Badge Parking
- Footstreets
- Car Parks (Council)
- Car Parks (Commercial)
- City Walls Extent
- Outside response area

Please use the box below to tell us which crossings you think need upgrading to improve crossing priority and signals.

### Policy idea 2.3 Pedestrian Crossings (Barriers)

*To develop a programme of upgrades to walking, wheeling and cycle crossings on all parts of the priority network. This will include greater priority and reduced delay at crossings with signals; countdown signals at major crossings; priority at crossings of side roads (including providing either dropped kerbs or tables to allow level crossing); removal of barriers and guardrails, and significantly improved pavement maintenance. At first, we will improve crossings at all junctions on the inner ring road, other routes in the heart of the city centre (e.g. Piccadilly, Rougier Street, Tower Street) and in the district centres.*

1 Please tell us which crossings you think need upgrading to remove barriers and guardrails or to improve dropped kerbs and/or raised surfaces. You can do this either on the map or using the text version of the question.



Key

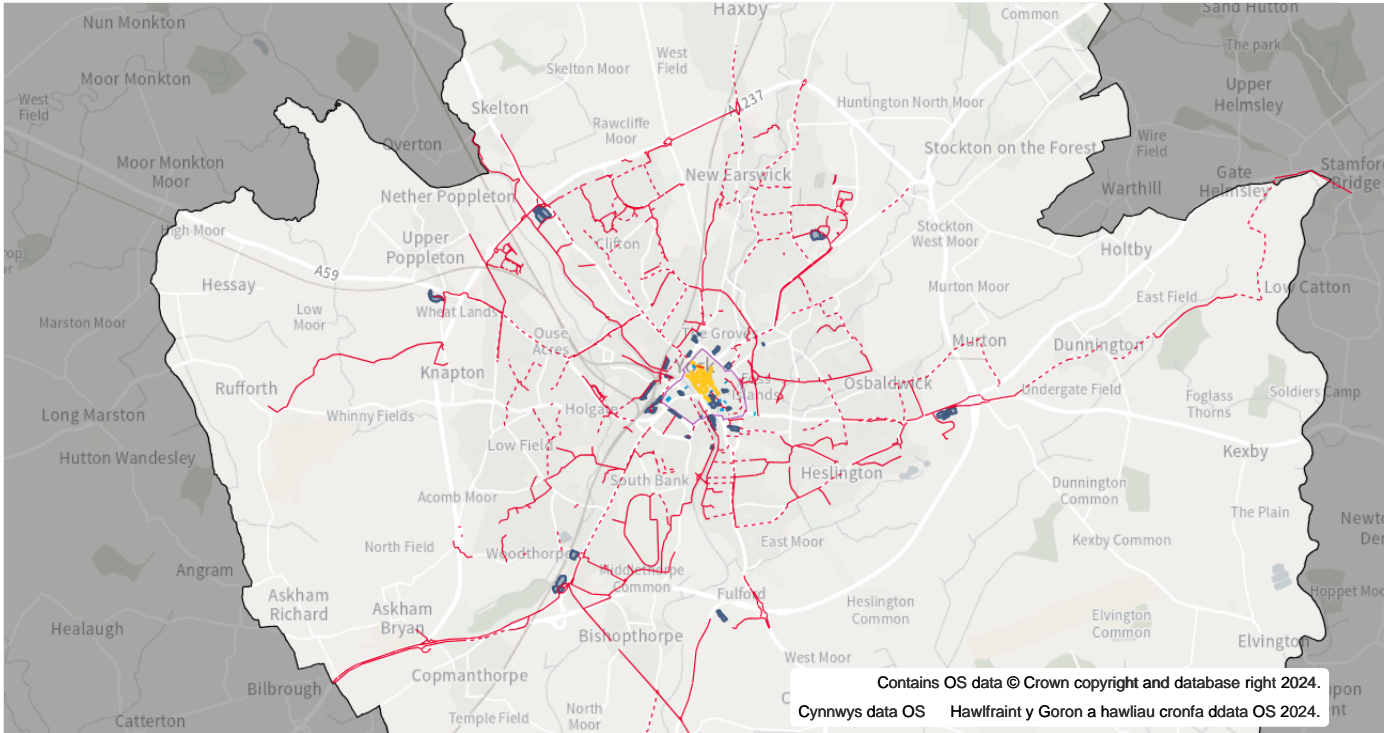
- - - Cycle Routes (On Street)
- Cycle Routes (Off Street)
- Blue Badge Parking
- Footstreets
- Car Parks (Council)
- Car Parks (Commercial)
- City Walls Extent
- Outside response area

Please use the box below to tell us which crossings you think need upgrading to remove barriers and guardrails or to improve dropped kerbs and/or raised surfaces.

### Policy idea 2.3 Pedestrian Crossings (Condition)

*To develop a programme of upgrades to walking, wheeling and cycle crossings on all parts of the priority network. This will include greater priority and reduced delay at crossings with signals; countdown signals at major crossings; priority at crossings of side roads (including providing either dropped kerbs or tables to allow level crossing); removal of barriers and guardrails, and significantly improved pavement maintenance. At first, we will improve crossings at all junctions on the inner ring road, other routes in the heart of the city centre (e.g. Piccadilly, Rougier Street, Tower Street) and in the district centres.*

1 Please tell us which crossings you think need upgrading to improve pavement surfaces. You can do this either on the map or using the text version of the question.



Key

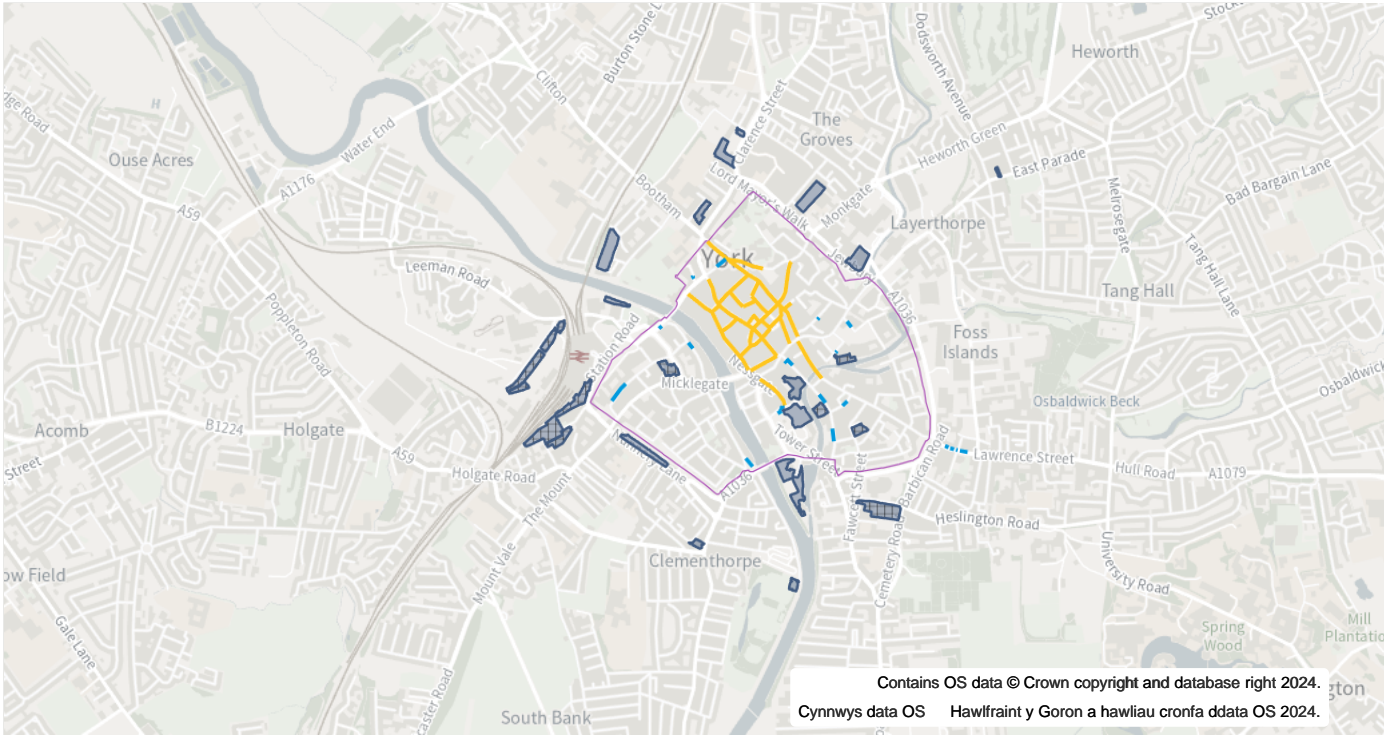
- - - Cycle Routes (On Street)
- Cycle Routes (Off Street)
- Blue Badge Parking
- Footstreets
- Car Parks (Council)
- Car Parks (Commercial)
- City Walls Extent
- Outside response area

Please use the box below to tell us which crossings you think need upgrading to improve pavement surfaces.



### Policy idea 2.4 Footstreets Condition


To seek funding to comprehensively upgrade the city centre **footstreets area** <<https://www.york.gov.uk/footstreets>> (this link opens in a new window) to provide continuous level surfaces, clearly marked to show where vehicles are and are not permitted. Narrow, uneven, poorly drained or sloping pavements will be rebuilt.



1 Please tell us where you currently experience difficulties caused by road and pavement surfaces within the centre of York. You can do this either on the map or using the text version of the question.



Key

-  Blue Badge Parking
-  Car Parks (Commercial)

-  Footstreets
-  City Walls Extent

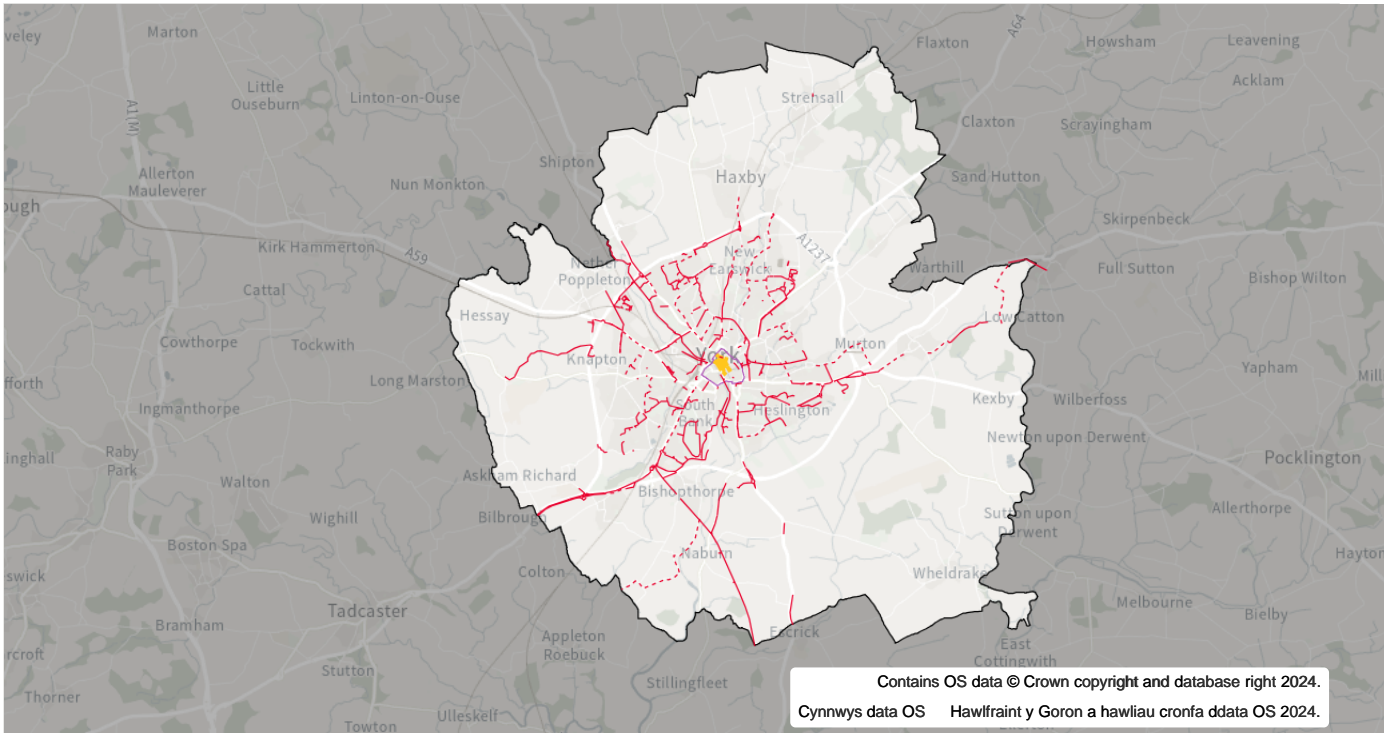
-  Car Parks (Council)
-  Outside response area

Please use the box below to tell us about where you currently experience difficulties caused by road and pavement surfaces within the centre of York.

### Policy idea 2.5 Cycle Network

*To work with partners including the disabled community, cycling and environmental groups, developers and employers to create a well-connected cycling network. Our ambition is for this network to be comprehensive and joined up, and offering routes to and through the city centre, and to district and village centres, and schools, colleges, places of employment and other places where people want to go.*

1 Thinking about journeys between villages or parts of outer York which don't involve you going into the centre of town, please tell us which villages or areas you would most like to see connected with cycle routes. You can do this either on the map or using the text version of the question.



Key

- - - Cycle Routes (On Street)
- Cycle Routes (Off Street)
- Footstreets
- City Walls Extent
- Outside response area

Please use the box below to tell us which villages or areas you would most like to see connected with cycle routes.

### Policy idea 2.6 Cycling Facilities

*To upgrade cycling facilities on all parts of the priority cycle network, to include continuous cycle lanes, segregated where appropriate; priority at traffic signals; make roundabouts safer for cyclists, and regular maintenance to make sure that surfaces, signs and markings are safe. The first step in this process will be to draw up our 'Movement and Place plan' (see policy idea 6.1) and seek funding to upgrade key missing links and problems on cycle routes, with the aim of creating a connected network.*



## 1 Please rank the following cycling facilities, with 1 being the highest priority

	1	2	3	4	5	6	7
Continuous cycle lanes <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Segregated cycle lanes, where vehicles are prevented from using the space <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cycle priority at traffic signals <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Safer provision at roundabouts <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Regular maintenance of all surfaces, including signs and painted markings <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Increased levels of cycle parking available <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Something else <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

If you selected 'Something else', please specify:

## Policy idea 2.7 Community Support

*To offer community support. We recognise that some groups of people face greater barriers to walking, wheeling and cycling. We want to identify the barriers (such as lack of cycle parking, lack of confidence) and work with these communities to make sure that everyone has equal access to walk, wheel and cycle. We will assess the existing facilities include audits for disabled people in assessments of existing facilities and design of new facilities.*

### 1 What support would you find most useful?

*Please select all that apply*

- Suggestions of interesting routes to walk in the city and countryside, with a range of distances
- Wider pavements to improve walking in the city centre and villages
- Finding out about walking groups or buddy schemes for starting to walk more
- Buddy cycle training, where you ride with someone
- Help identifying places to park your bike, which suit your bike (eg, a trike or cargo bike)
- Help getting children into cycling
- Help with bike maintenance and mechanical skills
- Help getting a lock or bike helmet
- Something else
- Not applicable

If you selected 'Something else', please specify:

## Policy idea 2.8 E-Bikes

*To support the development and use of e-bikes, and where appropriate, expand micro-mobility options such as e-scooters to complement other modes of transport.*

### 1 To what extent do you believe that e-bikes are an important mobility option for travel in York?

Please select only one item

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree

I feel this way because

## End of policy focus area 2

### 1 Where next?

You have finished the questions about policy area 2. You can continue answering questions on the next policy area or choose to go somewhere else within the survey.

Please select only one item

- Continue to the next Policy Focus Area
- Return to the list of Policy Focus Areas
- Skip to the 'About you' section and submit

## Policy focus area 3: Shape Healthy Places

Vision

*To encourage physical activity by ensuring that all communities in York are inclusive, feel safe and offer all the facilities which people need on a daily basis within easy reach whether walking, wheeling, using a wheelchair, cycling or travelling by public transport. We will improve district centres so that people can meet more of their shopping, work and leisure needs locally, without having to travel by car. We will improve streets and spaces in York to help us adapt to future climate change and for the benefits of all users, including people who have limited mobility, hearing or sight loss. We will focus on planting, lighting, surfaces and the quality and feel of streets and spaces in York. We will improve broadband connectivity to enable people to work, study and shop from home.*

### 1 To what extent to you agree or disagree with this vision?

Please select only one item

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree
- Don't know

I feel this way because

**2** Is there a city comparable to York you feel 'does it better', in terms of offering and delivering transport?

One city that does transport better than York is

**3** What are your priorities for making York and its villages an inclusive, safe and healthy place to live? Please rank from 1 to 10, with 1 being your highest priority.

	1	2	3	4	5	6	7	8	9	10
Ensuring and protecting key services such as GPs, post offices, shops at district centres (Haxby and Acomb in particular) <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Improving facilities and access for wheelchair users <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Improving street lighting <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Improved cycle routes and parking <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Improved walking routes and pavement surfaces <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
More trees and planting <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Removing on-street car parking <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Introducing more residents' parking zones <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
More safe routes to schools and colleges <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Something else (please specify) <i>Please select only one item</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

If you selected 'something else', please specify:

## 4 Where next?

The following pages contain questions about the policy ideas listed below:

- 3.1 Access to Key Facilities
- 3.2 Neighbourhood Hubs
- 3.3 Planning Policy
- 3.4 Healthy Streets
- 3.5 Safe Streets
- 3.6 Road Safety
- 3.7 Health Impact Assessments
- 3.8 'Decide and Provide' Approach

If you do not want to answer questions about any of these policy ideas you can skip ahead by selecting the relevant option below.

Please select only one item

- Continue to policy ideas
- Skip to Policy Focus Area 4
- Return to the list of Policy Focus Areas
- Skip to the 'About you' section and submit

### Policy idea 3.1 Access to Key Facilities

*To review each area of York, including all villages and district centres, and aim to make sure that they have all key facilities within walking, wheelchair, wheeling or cycling distance. Part of this review would include designing public transport routes offering access to facilities if longer journeys are required.*

#### 1 What works well in your local community and what would you like to see there?

Something that works well is / I would like to see

#### 2 What doesn't work well in your local community?

Please select all that apply

- There aren't enough shops or services where I live
- The streetscape is untidy
- Traffic is intrusive and makes me less likely to walk or cycle
- There isn't enough lighting to make me feel safe
- There's litter and rubbish around
- Something else

If you selected 'something else', please specify:

### Policy idea 3.2 Neighbourhood Hubs

*To explore how we can provide each village or district centre with a communications, mobility and delivery hub for parcels. These hubs could also include facilities such as toilets, safe cycle storage, pushchair, mobility scooter and cycle hire and repair workshops.*

1 Would you find it useful if deliveries were taken to a central point, for you to collect yourself?

Please select only one item

- Yes  
 Sometimes  
 No

2 Would you use a hub which offers toilets, cycle, pushchair, mobility scooter and wheelchair hire, as well as repair workshops?

Please select only one item

- Yes  
 Maybe  
 No  
 Don't know

I feel this way because

### Policy idea 3.3 Planning Policy

*To adopt the principles in policy ideas 3.1 and 3.2 for all new developments, including all strategic sites in the Local Plan. We will produce a Supplementary Planning Document on Sustainable Transport to clearly set out our requirements, and those covered in other Policy Focus Areas.*

### More information on the Local Plan and Supplementary Planning Documents

The **Local Plan** <<https://www.york.gov.uk/CurrentLocalPlan>> (this link opens in a new window):

is a city wide plan which helps with development control in York

sets out opportunities and policies for building and development (including new homes and businesses)

describes what will or will not be permitted, and where

**Supplementary Planning Documents** <<https://www.york.gov.uk/planning-advice-guidance/supplementary-planning-documents>> (this link opens in a new window)

provide more detailed advice or guidance on the policies in the Local Plan.

1 Do you support City of York Council producing a Supplementary Planning Document to maximise sustainable travel options for all new housing developments and strategic sites?

Please select only one item

- Yes  
 Maybe  
 No  
 Don't know

I feel this way because

### Policy idea 3.4 Healthy Streets

To use a **'Healthy Streets' approach** <<https://www.healthystreets.com>> (this link opens in a new window) to creating high quality public spaces and encourage walking, wheeling and cycling. To do this, we will apply relevant guidance into our decision making.

#### 1 Do you support City of York Council applying the 'Healthy Streets' approach?

Please select only one item

- Yes
- Maybe
- No
- Don't know

I feel this way because

### Policy idea 3.5 Safe Streets

To provide safe streets. We will look at how traffic measures such as **'Home Zones'** <[https://www.ciht.org.uk/media/8060/home\\_zone\\_residential\\_areas.pdf](https://www.ciht.org.uk/media/8060/home_zone_residential_areas.pdf)> (this link opens in a new window) could create safe streets for wheelchair users, walking and cycling. The Local Cycling and Walking Infrastructure Plan, safety audits and resident consultation will help us identify the streets and communities that need intervention. We will encourage new developments to include safe streets from the start of any project design and reflect these safe streets in the wider Movement and Place Plan.

#### More information on the Local Cycling and Walking Infrastructure Plan

Local Cycling and Walking Infrastructure Plans (LCWIP) set out a strategic approach to investment for cycling and walking, with the aim of normalising active travel as a transport mode. The primary outputs from an LCWIP are Strategic Cycling and Walking Networks and a prioritised list of schemes which are then used to shape future bids for funding to Active Travel England or the Department for Transport.

The answers in this section will help inform our draft LCWIP.

#### 1 To what extent do you support or oppose the development of Home Zones in York?

Please select only one item

- Strongly support
- Support
- Neither support nor oppose
- Oppose
- Strongly oppose

I feel this way because

## 2 Are there specific areas that you think could benefit from being made into a Home Zone?

## 3 What would you find useful in these Home Zones?

Please select all that apply

- Public-access electric vehicle charging points
- Secure and/or covered cycle storage
- Regular cycle parking (eg, Sheffield stands)
- Trees and planting
- Reduced amount of on-street car parking
- Children's play facilities
- 20mph speed limits
- Something else

If you selected 'something else', please specify:

## Policy idea 3.6 Road Safety

To seek to eliminate all fatalities and serious injuries on York's roads. Sometimes called a **'Vision Zero' approach** <<https://www.brake.org.uk/how-we-help/national-campaigns/the-change-we-want/vision-zero#:~:text=A%20Vision%20Zero%2C%20or%20Safe,%2C%20disease%2C%20unhappiness%20and%20inequality>> (this link opens in a new window), this means using new technology, encouraging behaviour change, increasing enforcement and use of legislation. We will work with partners, such as North Yorkshire Police, and stakeholders to use the appropriate and proportionate tools available to reach this goal.

## 1 What areas of road safety concern you the most?

Please select all that apply

- Speed of traffic
- Lack of crossing points
- Visibility and lines of sight
- Poor quality of road and pavement surfaces
- Close passing by vehicles
- Something else

If you selected 'Something else', please specify:

## Policy idea 3.7 Health Impact Assessments

To require larger scale transport schemes and infrastructure projects to complete **Health Impact Assessments** <[https://www.who.int/health-topics/health-impact-assessment#tab=tab\\_1](https://www.who.int/health-topics/health-impact-assessment#tab=tab_1)> (this link opens in a new window), to ensure health benefits of their schemes are considered and maximised.

### 1 Do you agree with Health Impact Assessments being required for all larger scale infrastructure projects?

Please select only one item

- Yes
- Maybe
- No
- Don't know

I feel this way because

### Policy idea 3.8 'Decide and Provide' Approach

*Our approach to transport planning for the future will use the 'Decide and Provide' approach. By this, we mean setting out what we want to achieve, assessing what travel needs that will generate, and providing the infrastructure needed to help us achieve our goals. This will help maximise sustainable transport options for all new housing developments and strategic sites.*

### 1 To what extent do you agree or disagree with the 'Decide and Provide' approach?

Please select only one item

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree
- Don't know

I feel this way because

### End of policy focus area 3

#### 1 Where next?

You have finished the questions about policy area 3. You can continue answering questions on the next policy area or choose to go somewhere else within the survey.

Please select only one item

- Continue to the next Policy Focus Area
- Return to the list of Policy Focus Areas
- Skip to the 'About you' section and submit



## Policy focus area 4: Improving Public Transport

### Vision

*So that all areas of the city have good and reliable public transport access. Key to this will be extending the bus network, ensuring effective and reliable early and late services when people need them, and upgrading high frequency bus services – in some cases into bus rapid transit services or possibly light rail transit systems. We will also work to upgrade heavy rail services where they play a local role or support our other policies. Not only will this result in a 50% or greater increase in bus patronage by 2030, it will also enhance the viability of public transport and protect its future.*

York has already secured funding to deliver more efficient and reliable bus services, including £17m from central government's Bus Service Improvement Plan (BSIP) scheme, and £10.2m towards the electrification of the First Bus fleet, with ambitions to be the first fully operational all-electric depot outside London. For more information on these schemes visit: [www.itravel.york.info/enhanced-partnership](https://www.itravel.york.info/enhanced-partnership) <<https://www.itravel.york.info/enhanced-partnership>> (this link opens in a new window).

### 1 To what extent to you agree or disagree with this vision?

*Please select only one item*

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree
- Don't know

I feel this way because

### 2 Are you aware of our Bus Service Improvement Plan work?

*Please select only one item*

- Yes
- No

### 3 Where do you prefer to get your information on bus news, including timetables?

*Please select only one item*

- Operator apps
- Google maps
- Bus stop printed posters or timetables
- iTravelYork website
- Social media
- Local press
- Somewhere else (please specify)

If you selected 'Somewhere else', please specify:

## 4 Where next?

The following pages contain questions about the policy ideas listed below:

- 4.1 Bus Network
- 4.2 Bus Reliability
- 4.3 Community Transport
- 4.4 Park & Ride
- 4.5 Rail Strategy
- 4.6 Railway Stations
- 4.7 Multi-mode Travel
- 4.8 Fares Policy
- 4.9 Taxi and Private Hire
- 4.10 Park & Sail

If you do not want to answer questions about any of these policy ideas you can skip ahead by selecting the relevant option below.

Please select only one item

- Continue to policy ideas
- Skip to Policy Focus Area 5
- Return to the list of Policy Focus Areas
- Skip to the 'About you' section and submit

### Policy idea 4.1 Bus Network

*To work with bus operators to create a connected network of bus services, accessible to as many residents and visitors as possible, and providing services at weekends and at night. We will seek funding for and set challenging targets to increase bus services and make sure that all low-income areas are supported. We will ensure that all new housing developments (of 10 or more houses) are designed with access to frequent bus services for residents as soon as possible after first occupancy. We will consider other ways of providing accessible bus services to residents, including franchising, if it is not currently possible to achieve the desired network of support.*

### 1 What issues do you face with the bus network in York?

Please select all that apply

- Not applicable; I never use buses
- None; the network meets my needs
- Affordability
- Reliability (buses arriving on time with space available)
- Accessibility (wheelchair or pram space available)
- Routes servicing destinations I require
- Quality of bus stops (eg, inadequate shelters, departure screens)
- Other (please specify)

If you selected 'Other', please specify:

### Policy idea 4.2 Bus Reliability

*To use urban design and network management to increase the reliability and efficiency of bus services. We will set challenging targets for increased bus reliability. As a first step, we propose a dedicated priority route for buses (see policy focus area 6), and other sustainable transport options, across the city centre, and enforce existing regulations to manage traffic in these areas.*

**1** Would you use buses more often if we introduced dedicated priority routes for buses and sustainable transport?

*Please select only one item*

- Yes
- Maybe
- No
- Don't know

I feel this way because

**2** To what extent do you agree or disagree with the introduction of dedicated priority routes for buses and sustainable transport?

*Please select only one item*

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree

I feel this way because

**Policy idea 4.3 Community Transport**

*To work with local communities to obtain funding to develop community transport schemes such as local minibuses, dial-a-ride and car clubs and share schemes, to fill any gaps in the bus network. We will consider introducing a shuttle bus within the city centre.*

**1** Would you use community transport schemes, such as mini-buses and dial-a-ride?

*Please select only one item*

- Yes, frequently
- Yes, occasionally
- Yes, rarely
- No
- Don't know

I feel this way because

## 2 Would you use a shuttle bus to help you reach the city centre?

Please select only one item

- Yes, frequently
- Yes, occasionally
- Yes, rarely
- No
- Don't know

I feel this way because

### Policy idea 4.4 Park & Ride

*To work with Park & Ride operators to deliver an improved, viable and efficient service that will increase the use of Park & Ride buses by residents and commuters. We will develop Park & Ride sites as access hubs for local communities and villages and for buses and coaches travelling between towns. We will use all tools available, including infrastructure design, network management, route planning and car parking charges to increase use and maximise the reliability and efficiency of these services.*

## 1 To what extent do you agree or disagree with developing the Park & Ride sites into access hubs, for use by all communities to travel on to other destinations?

Please select only one item

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree

I feel this way because

### Policy idea 4.5 Rail Strategy

*To develop a rail strategy that will guide our approach to rail investment and priorities within York, with the aim of increasing passenger numbers on rail services and identifying opportunities for improved or new routes and services.*

## 1 What would your priorities be for rail investment in York?

### Policy idea 4.6 Railway Stations

*To ensure that the redesign of York railway station makes it more sustainable, better able to support wheelchair users, walking, wheeling, cycling and bus use, and reducing the need for car use. We will ensure that Poppleton and the new station at Haxby are at the centre of effective walk/wheel/cycle/bus networks.*

1 What transport measures can we put in place to make it easier to arrive at, and depart from, railway stations without using a car?

### Policy idea 4.7 Multi-mode Travel

*To encourage journeys that include a range of transport options, using all opportunities to improve interchange facilities across the bus network (such as providing cycle parking and shelters) and work with partners to explore tickets options available across a range of transport services and operators. We will also work with operators to provide space for cycles, wheelchairs and mobility aids on buses and trains.*

1 Would a daily ticket, using Tap On/Tap Off style technology, across the network help you reduce your car use?

*Please select only one item*

- Yes
- Maybe
- No
- Don't know

I feel this way because

### Policy idea 4.8 Fares Policy

*To develop a fares policy that will apply to all road-based public transport, which encourages and rewards frequent use with tickets that are affordable for young people and low-income households.*

**1** Would simplifying the different types of bus fares in York make you more likely to use the bus?

*Please select only one item*

- Yes
- Maybe
- No
- Don't know

I feel this way because

**2** Would you use the bus more if it was more affordable for you?

*Please select only one item*

- Yes
- No
- Maybe
- Don't know

I feel this way because

### Policy idea 4.9 Taxi and Private Hire

*To work with the taxi and private hire suppliers to deliver greater numbers of wheelchair accessible, low emission vehicles in York.*

**1** Would you find it helpful to have more wheelchair accessible taxis available in York?

*Please select only one item*

- Yes
- Maybe
- No
- Not applicable

I feel this way because

### Policy idea 4.10 Park & Sail

*To consider the idea of a 'Park & Sail' service on the River Ouse, for example using Rawcliffe Bar Park & Ride to offer a place to leave your car before travelling into or out of town by boat.*

### 1 Would you use a 'Park & Sail' type service, using the river to get into the city centre?

Please select only one item

- Yes
- Maybe
- No
- Don't know

I feel this way because

## End of policy focus area 4

### 1 Where next?

You have finished the questions about policy area 4. You can continue answering questions on the next policy area or choose to go somewhere else within the survey.

Please select only one item

- Continue to the next Policy Focus Area
- Return to the list of Policy Focus Areas
- Skip to the 'About you' section and submit

## Policy focus area 5: Safeguarding our environment by cutting carbon, air pollution and noise

Please note that we are also running a more detailed consultation on our new draft Air Quality Action Plan. If you are interested in finding out more about what we're doing to address air quality and pollution in York please visit our [current consultations page](http://www.york.gov.uk/consultations) <<http://www.york.gov.uk/consultations>> (this link opens in a new window).

Vision

*We will encourage the take-up of electric vehicles because they have no tailpipe emissions. However, we know that simply converting existing internal combustion-engine trips to electric vehicle trips will not be enough to meet Climate Change targets, reduce congestion, or improve air quality and health sufficiently. We must achieve reductions in the absolute number of car miles travelled too.*

### 1 To what extent to you agree or disagree with this vision?

Please select only one item

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree
- Don't know

I feel this way because

## 2 Which, if any, of the following steps have you taken or plan to take that will help ease congestion and reduce air pollution in York?

Please select all that apply

- Travelling by bike
- Buying an e-bike or e-scooter
- Hiring an e-bike or e-scooter
- Switching to an electric or hybrid vehicle
- Turning off your car when stationary in traffic
- Taking public transport (bus, Park & Ride or rail)
- Work from home
- Using a car club or car sharing
- Shopping more locally and ordering online for large or heavy items
- Walk for more of my trips
- Reducing the number of trips I make (eg, by combining several errands into one trip)
- Something else (please specify)

If you selected 'Something else', please specify:

## 3 Where next?

The following pages contain questions about the policy ideas listed below:

- 5.1 Electric Vehicle Charging
- 5.2 Encourage Electric Vehicles
- 5.3 Bus Clean Air Zone
- 5.4 Carbon Impact
- 5.5 Green Infrastructure
- 5.6 Council Vehicle Fleet
- 5.7 Environment
- 5.8 Tourism

If you do not want to answer questions about any of these policy ideas you can skip ahead by selecting the relevant option below.

Please select only one item

- Continue to policy ideas
- Skip to Policy Focus Area 6
- Return to the list of Policy Focus Areas
- Skip to the 'About you' section and submit

### Policy idea 5.1 Electric Vehicle Charging

To continue to expand public electric vehicle (EV) charging points, working with the private sector, developers and others, to keep pace with the demand for public charging, by commuters, visitors and residents without access to residential off-street charging. This will continue the work of our existing [EV Charging Strategy](https://www.york.gov.uk/EVChargingStrategy) <<https://www.york.gov.uk/EVChargingStrategy>> (this link opens in a new window).



**1** To what extent do you agree or disagree with expanding public electric vehicle charging facilities?

Please select only one item

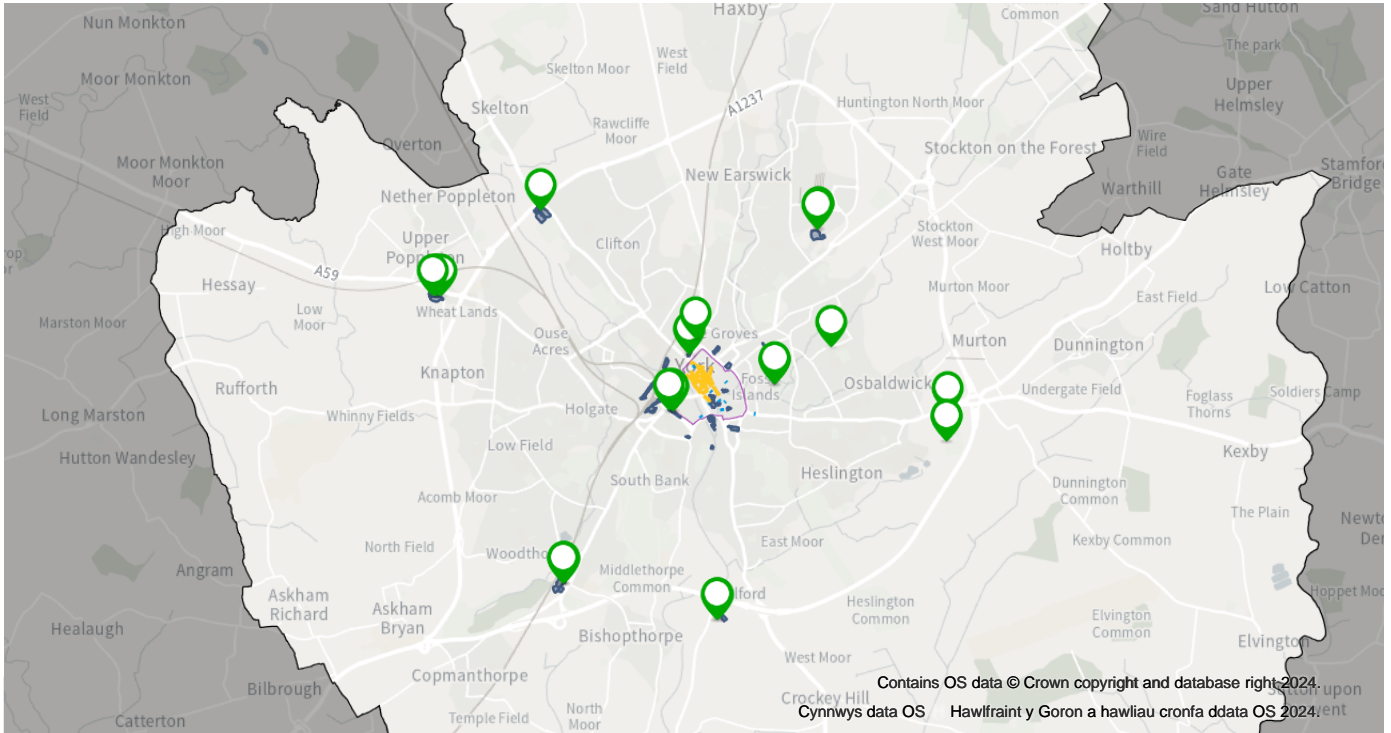
- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree
- Don't know

I feel this way because








**Policy idea 5.1 Electric Vehicle Charging (Locations)**

*To continue to expand public electric vehicle (EV) charging points, working with the private sector, developers and others, to keep pace with the demand for public charging, by commuters, visitors and residents without access to residential off-street charging. This will continue the work of our existing [EV Charging Strategy](https://www.york.gov.uk/EVChargingStrategy) <<https://www.york.gov.uk/EVChargingStrategy>> (this link opens in a new window).*

1 Please tell us about locations where you would like to see more EV chargers installed. You can do this either on the map or using the text version of the question.



Key

-  EV Chargers
-  Blue Badge Parking
-  Footstreets
-  Car Parks (Council)
-  Car Parks (Commercial)
-  City Walls Extent
-  Outside response area

Please use the box below to tell us about locations where you would like to see more EV chargers installed.

Policy idea 5.2 Encourage Electric Vehicles

*To use the powers available to local authorities to further encourage the uptake of electric vehicle and hybrid replacement of petrol and diesel - e.g. parking charges dependant on the type of vehicle for resident's parking schemes.*

**1 To what extent do you agree or disagree with encouraging more people to use electric vehicles?**

*Please select only one item*

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree

I feel this way because

**2 What do you think would encourage more people to use an electric or hybrid vehicle?**

*Please select all that apply*

- Different parking charges
- Reduced charging fees
- Preferential parking locations
- Electric vehicle car clubs
- Something else (please specify)

If you selected 'Something else', please specify:

### Policy idea 5.3 Bus Clean Air Zone

To review the current **Bus Clean Air Zone** <<https://www.york.gov.uk/BusCleanAirZone>> (this link opens in a new window) (e.g. to make sure it covers large and heavy commercial vehicles) if required to meet air quality targets. We will consider taking action in locations where traffic emissions are a significant cause of poor air quality and noise.

**1 To what extent do you agree or disagree with including larger and heavy vehicles in the current Bus Clean Air Zone?**

*Please select only one item*

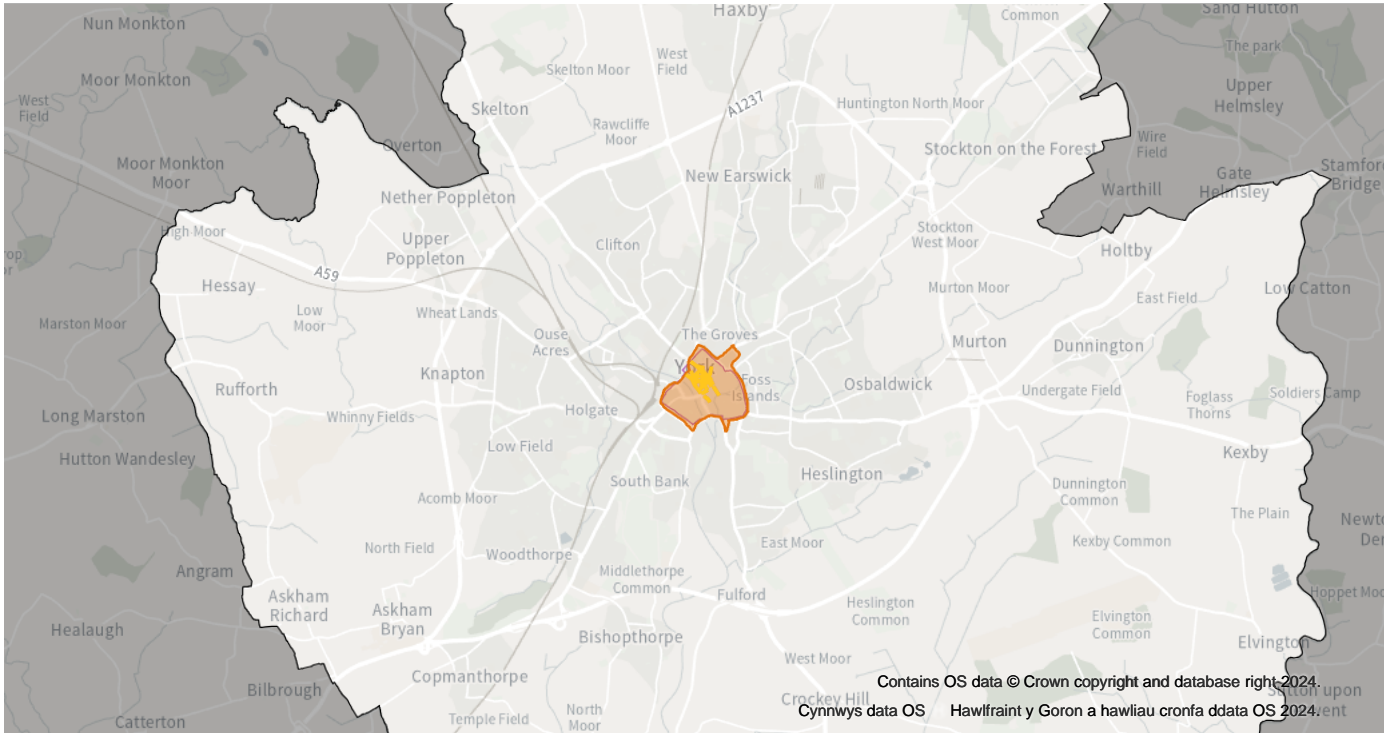
- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree
- Don't know

I feel this way because

### Policy idea 5.3 Bus Clean Air Zone

To review the current **Bus Clean Air Zone** <<https://www.york.gov.uk/BusCleanAirZone>> (this link opens in a new window) (e.g. to make sure it covers large and heavy commercial vehicles) if required to meet air quality targets. We will consider taking action in locations where traffic emissions are a significant cause of poor air quality and noise.

1 Please tell us where you experience issues caused by traffic emissions and traffic noise. You can do this either on the map or using the text version of the question.



Please use the box below to tell us about where you experience issues caused by traffic emissions and traffic noise.

### Policy idea 5.4 Carbon Impact

To take carbon impact and necessary travel demand into account when planning infrastructure projects and consider how this will affect York's net zero carbon goal.

**1** To what extent do you agree or disagree with York taking all carbon impacts into account when planning infrastructure projects?

*Please select only one item*

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree

I feel this way because

**Policy idea 5.5 Green Infrastructure**

*To support the development of green infrastructure on York's transport routes, with the aim of meeting national and local biodiversity targets for protecting and promoting local wildlife and plants.*

**1** To what extent do you agree or disagree with developing a green infrastructure network?

*Please select only one item*

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree
- Don't know

I feel this way because

**Policy idea 5.6 Council Vehicle Fleet**

*To continue changing the council's vehicle fleet to electric vehicles where practical and suitable vehicles are available.*

**1** To what extent do you agree or disagree with the council converting its own fleet to electric vehicles, where possible?

*Please select only one item*

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree
- Don't know

I feel this way because

**Policy idea 5.7 Environment**

*To consider how transport infrastructure in York, especially new projects, can be used to support the environment – for example through sustainable drainage, or actions to reduce heat increase in urban areas.*

**1** To what extent do you agree or disagree with ensuring new developments and infrastructure support the local environment?

*Please select only one item*

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree
- Don't know

I feel this way because

**Policy idea 5.8 Tourism**

*To work with York's tourism and visitor sector to maximise sustainable transport use by visitors – both for reaching York and travelling around the city on arrival.*

# 1 To what extent do you agree or disagree with encouraging visitors to arrive in and travel around York using sustainable travel?

Please select only one item

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree
- Don't know

I feel this way because

## End of policy focus area 5

### 1 Where next?

You have finished the questions about policy area 5. You can continue answering questions on the next policy area or choose to go somewhere else within the survey.

Please select only one item

- Continue to the next Policy Focus Area
- Return to the list of Policy Focus Areas
- Skip to the 'About you' section and submit

## Policy focus area 6: Manage the road network for Movement and Place

### Vision

*We will develop a Movement and Place Plan which reallocates road-space to create safe and connected networks for wheelchair users, walking, wheeling, cycling, public transport, cars and freight for residents, businesses and visitors alike - helping deliver York's economic and environmental strategies and draft **Local Plan** <<https://www.york.gov.uk/CurrentLocalPlan>> (this link opens in a new window) by making walking, wheeling and cycling more attractive and buses more reliable.*

*The Movement and Place Plan will also identify how best to balance the needs of streets as travel corridors and as places where people live, shop, go to school and enjoy their leisure. It will facilitate all kinds of journey including trips to and from outside of the city and will recognise York's place in the wider region.*

*A key to the Movement and Place Plan will be using York's new traffic models to minimise congestion, along with new ways to manage and construct highways to minimise their environmental impacts and work with partners to deliver any required interventions and schemes.*

### 1 To what extent do you agree or disagree with this vision?

*Please select only one item*

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree
- Don't know

I feel this way because

### 2 To what extent do you agree or disagree with developing a Movement and Place Plan?

*Please select only one item*

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree
- Don't know

I feel this way because

### 3 Where next?

The following pages contain questions about the policy ideas listed below:

- 6.1 Movement and Place Plan
- 6.2 Movement and Place Opportunities
- 6.3 Reduce Congestion
- 6.4 Safer Travel
- 6.5 Transport Hierarchy
- 6.6 'Decide and Provide' Approach
- 6.7 New Technology

If you do not want to answer questions about any of these policy ideas you can skip ahead by selecting the relevant option below.

*Please select only one item*

- Continue to policy ideas
- Skip to Policy Focus Area 7
- Return to the list of Policy Focus Areas
- Skip to the 'About you' section and submit



## Policy idea 6.1 Movement and Place Plan

*To develop a Movement and Place Plan for York which identifies how best to balance demands on streets, which need to offer space as a way to travel and as places where people live, shop and play. We will include a clear plan for each mode of transport (such as private vehicles, freight vehicles, public transport, emergency services, cycling, walking, etc.). As part of this Plan, we will carefully consider the future of the inner ring road.*

### 1 Do you think we should introduce a specific network plan for each mode of transport on the road?

*Please select only one item*

Yes

No

Don't know

I feel this way because

### 2 To what extent do you agree or disagree that the inner ring road is fit for purpose?

The inner ring road includes the following roads (clockwise from York station): Queen Street, Station Road, Lendal Bridge, Museum Street, St Leonard's Place, Gillygate, Lord Mayor's Walk, Monkgate, Foss Bank, Jewbury, St Maurice's Road, Foss Islands Road, Barbican Road, Paragon Street, Fawcett Street, Fishergate, Tower Street, Skeldergate Bridge, Bishopgate Street and Nunnery Lane.

*Please select only one item*

Strongly agree

Agree

Neither agree nor disagree

Disagree

Strongly disagree

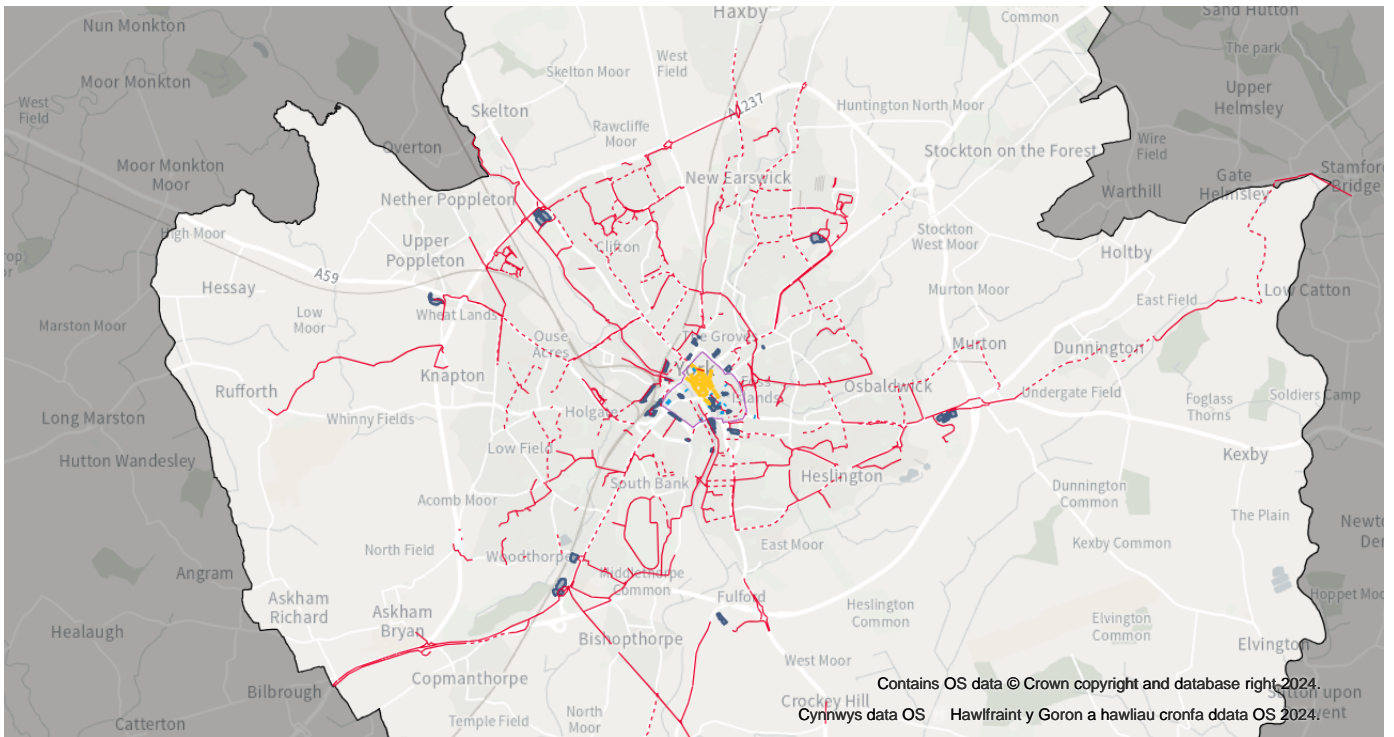
Don't know

I feel this way because

## Policy idea 6.2 Movement and Place Opportunities

*Identify the locations where a Movement and Place Plan could create opportunities such as the planned improvement of the A1237 outer ring road, providing potential for a different approach to traffic in central York. In addition, we would look at where movement and place are most seriously in conflict, such as Gillygate, and design schemes to take early action which are consistent with the Movement and Place Plan.*

1 Please tell us about areas, both in the city and surrounding villages, where traffic affects how easily you can move around safely. For example, areas of pollution; where vehicles may travel faster; areas where crossings are not where you need them.



Key

- - - Cycle Routes (On Street)
- Cycle Routes (Off Street)
- Blue Badge Parking
- Footstreets
- Car Parks (Council)
- Car Parks (Commercial)
- City Walls Extent
- Outside response area

Please use the box below to tell us about areas, both in the city and surrounding villages, where traffic affects how easily you can move around safely. For example, areas of pollution; where vehicles may travel faster; areas where crossings are not where you need them.

### Policy idea 6.3 Reduce Congestion

*To meet the council's statutory duty to avoid, eliminate and reduce road congestion. We will also commit to tackling air pollution, maintaining accessibility for disabled transport users, and promoting and prioritising the use of walking, wheeling, cycling and public transport.*

**1** To what extent do you agree or disagree that the council should use network management tools to take a greater role in managing the following areas?

Strongly agree

Agree

Neither agree  
nor disagree

Disagree

Strongly  
disagreeDon't know / Not  
applicable

Air pollution

*Please select only one item*

Accessibility

*Please select only one item*

Prioritising walking

*Please select only one item*

Prioritising cycling

*Please select only one item*

Prioritising wheelchairs and mobility aids

*Please select only one item*

Public transport

*Please select only one item*

I feel this way because

## Policy idea 6.4 Safer Travel

*To make travel safer for wheelchair users, pedestrians, wheelers and cyclists, putting in place 20mph as the default speed limit for all roads through residential areas (including new developments), near schools, in villages and at shopping areas and parks.*

**1** Do you support the introduction of a 20mph default speed limit through residential areas, near schools, in villages and at retail areas and parks to make the area safer for road users?

*Please select only one item*

Yes

No

Don't know

I feel this way because

## Policy idea 6.5 Transport Hierarchy

*To maintain our highways (including wheelchair use, walking, wheeling and cycling routes) to ensure they meet the priorities outlined in York's transport hierarchy. Our overall aim is to manage risk to all users, minimise disruption and delay, and increase the reliability of the network.*

**1** To what extent do you agree or disagree that we are currently maintaining our highways while minimising disruption and delays?

Please select only one item

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree
- Don't know

I feel this way because

### Policy idea 6.6 'Decide and Provide' Approach

*Take a 'Decide and Provide' approach to infrastructure improvement schemes, which is based on designing roads for a preferred future. We will look at the travel needs the proposed changes will generate and put together a development plan to achieve this. We will only consider road capacity schemes if they reduce pressure from sensitive parts of the transport network, or after all other options have been explored. We will work with developers to obtain funding to create sustainable travel networks to and from new developments, as outlined in the [draft Local Plan](https://www.york.gov.uk/LocalPlan) <<https://www.york.gov.uk/LocalPlan>> (this link opens in a new window).*

**1** To what extent do you agree or disagree that we should adopt the 'Decide and Provide' approach when designing transport infrastructure and road improvement schemes?

Please select only one item

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree
- Don't know

I feel this way because

### Policy idea 6.7 New Technology

*To futureproof our transport network to account for new technologies such as self-driving vehicles and drones.*

- 1 Please tell us what you think we can do to safely manage the introduction of new technologies, such as self-driving vehicles and unmanned drones, into York's transport network?

## End of policy focus area 6

### 1 Where next?

You have finished the questions about policy area 6. You can continue answering questions on the next policy area or choose to go somewhere else within the survey.

*Please select only one item*

- Continue to the next Policy Focus Area
- Return to the list of Policy Focus Areas
- Skip to the 'About you' section and submit

## Policy focus area 7: Reduce car dependency

### Vision

*We will provide safe and comprehensive networks so that alternatives to the car are the obvious choice for a growing proportion of transport users, whilst enabling those who have to use motorised vehicles to get about more easily. We will manage parking to provide access for shops and business, while discouraging car use for journeys which could be made by sustainable modes.*

*New developments will be planned so that active travel and public transport are the obvious choice. We will also promote behavioural change by supporting people as they switch travel modes, for example, through travel planning. Together these changes will reduce the number of miles travelled on York's roads by at least 20% by 2030.*

### 1 To what extent do you agree or disagree with this vision?

*Please select only one item*

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree
- Don't know

I feel this way because

## 2 How effective would these public transport measures be in encouraging you to travel more sustainably?

	Extremely effective	Very effective	Quite effective	Not very effective	Not effective at all	Don't know / Not applicable
More reliable bus service <i>Please select only one item</i>						
More frequent bus services <i>Please select only one item</i>						
More extensive bus network <i>Please select only one item</i>						
Better quality or electric buses <i>Please select only one item</i>						
Communications promoting bus safety <i>Please select only one item</i>						
Cheaper bus fares <i>Please select only one item</i>						
Loans to purchase a bus pass <i>Please select only one item</i>						
Flexible multi-bus service ticketing <i>Please select only one item</i>						

## 3 How effective would these traffic measures be in encouraging you to travel more sustainably?

	Very effective	Quite effective	Somewhat effective	Not very effective	Not effective at all	Don't know / Not applicable
Car sharing scheme <i>Please select only one item</i>						
More electric vehicle charging points <i>Please select only one item</i>						
Increased resident parking zones <i>Please select only one item</i>						
Further rollout of 20mph speed restrictions in residential areas <i>Please select only one item</i>						
Additional Low Traffic Neighbourhood schemes <i>Please select only one item</i>						

#### 4 How effective would these active travel measures be in encouraging you to travel more sustainably?

Extremely effective      Very effective      Somewhat effective      Not very effective      Not effective at all      Don't know / Not applicable

Loans to purchase bikes or e-bikes  
*Please select only one item*

Access to e-scooters  
*Please select only one item*

More secure cycle storage  
*Please select only one item*

Dedicated cycle routes  
*Please select only one item*

Maintenance of cycle routes  
*Please select only one item*

Well-lit cycle routes  
*Please select only one item*

Safer cycling routes  
*Please select only one item*

#### 5 How effective would these walking measures be in encouraging you to travel more sustainably?

Extremely effective      Very effective      Somewhat effective      Not very effective      Not effective at all      Don't know / Not applicable

Safer crossing points on walking routes  
*Please select only one item*

Easier crossing points on walking routes  
*Please select only one item*

Well lit walking routes at night  
*Please select only one item*

Dedicated walking routes away from busy roads  
*Please select only one item*

## 6 How effective would these travel reduction measures be in encouraging you to travel more sustainably?

Extremely effective      Very effective      Somewhat effective      Not very effective      Not effective at all      Don't know / Not applicable

Better broadband  
*Please select only one item*

Better space for working from home  
*Please select only one item*

Better space for working near home (eg, shared offices near where I live)  
*Please select only one item*

More flexibility from employers to work from home  
*Please select only one item*

A better range of shops and services near to where I live  
*Please select only one item*

## 7 Where next?

The following pages contain questions about the policy ideas listed below:

- 7.1 School and Work
- 7.2 Businesses
- 7.3 Campaigns
- 7.4 Travel Schemes
- 7.5 Car Parking Strategy
- 7.6 Residents' Parking Scheme
- 7.7 Car Parking in Private Ownership
- 7.8 Car Parking in New Developments
- 7.9 Information to Help Plan Your Journey

If you do not want to answer questions about any of these policy ideas you can skip ahead by selecting the relevant option below.

*Please select only one item*

- Continue to policy ideas
- Skip to Policy Focus Area 8
- Return to the list of Policy Focus Areas
- Skip to the 'About you' section and submit

### Policy idea 7.1 School and Work

*To encourage walking, wheeling and cycling to school and work where possible, by working with schools, developers and employers to help create travel plans, improve signage, and look at ideas aimed at encouraging active travel. We will develop case studies to show how many people can easily live less car dependent lives – often reducing their expenditure on transport and being more active in the process.*



**1** To what extent do you agree or disagree that we should encourage more walking and cycling to schools?

*Please select only one item*

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree
- Don't know

I feel this way because

## Policy idea 7.2 Businesses

*To encourage businesses and organisations operating within the city to travel more sustainably (for example, introduce staff or school travel plans, sustainable transport options to business parks, cycle lockers for businesses). We will work with developers and businesses to create and implement effective travel plans.*

**1** Would support from your employer (or organisation that you volunteer with) help you make the change to travelling more sustainably?

*Please select only one item*

- I already travel sustainably
- Yes
- No
- Maybe
- Don't know

I feel this way because

## Policy idea 7.3 Campaigns

*To develop a wider set of campaigns such as car-free days to encourage people to consider alternatives to the car.*

# 1 Would you support more campaign work to encourage people to use alternatives to their car?

Please select only one item

- Yes
- No
- Maybe
- Don't know

If yes, what kind of campaign and for who?

## Policy idea 7.4 Travel Schemes

*To promote travel schemes that reduce the need for car ownership. We aim to have a car-share scheme or car club available in and around York and in new developments, with an ambition for most residents to have a car-share/club car available within 500m of where they live.*

# 1 To what extent do you agree or disagree that we should promote car-share and aim to have a car club within 500m of where people live?

Please select only one item

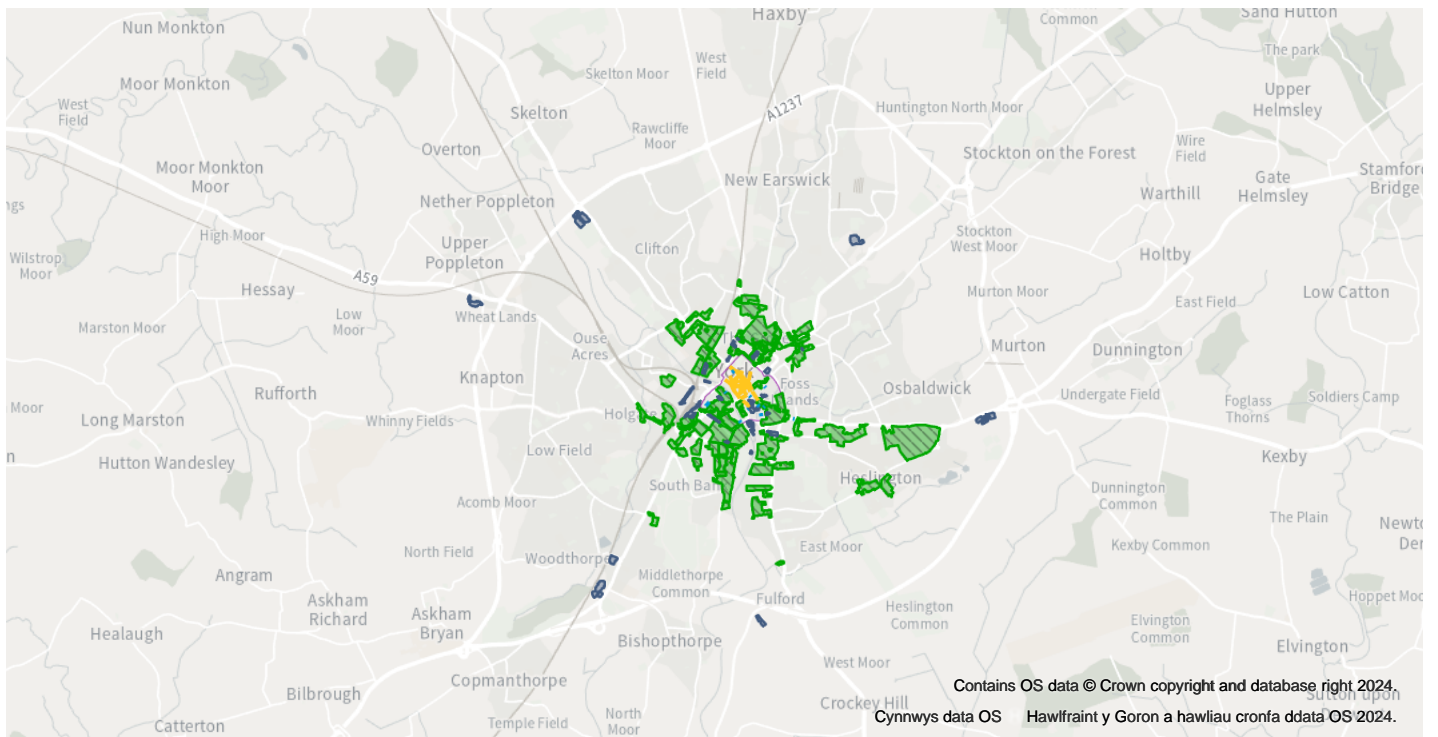
- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree
- Don't know

I feel this way because


## Policy ideas 7.5, 7.6 and 7.7 Car Parking Strategy and Residents' Parking

The next three policy ideas relate to York's car parks, car parking strategy and residents' parking scheme. The map below is included to provide information about existing car parking provision in the city to add context to the policy questions on the following pages.

**There is no question on this page.**



## Key


 Blue Badge Parking

 Footstreets

 Car Parks (Council)

 Car Parks (Commercial)

 ResPark Zones

 City Walls Extent

## Policy idea 7.5 Car Parking Strategy

To develop a car parking strategy to cover all **council managed parking** <<https://www.york.gov.uk/CarParks>> (this link opens in a new window) within 400m of the city centre, which looks at parking needs, and sets parking charges which will make it more attractive to use Park & Ride or the bus, or to walk, wheel or cycle instead. We will set council managed car park supply to satisfy requirements for essential journeys to the city centre, and take steps to enhance the quality of that parking provision.

### 1 To what extent do you agree or disagree with developing a car parking strategy which offers space for essential journeys, while making Park & Ride, walking and cycling more attractive?

Please select only one item

Strongly agree

Agree

Neither agree nor disagree

Disagree

Strongly disagree

Don't know

I feel this way because

## Policy idea 7.6 Residents' Parking Scheme

We will keep reviewing our **Residents' Parking Scheme** <<https://www.york.gov.uk/ResPark>> (this link opens in a new window) to ensure it delivers our policy and works to the benefit of all residents. Residents parking schemes allow you to park in your community, and they could be extended to cover all areas of the city, with an aim to reduce non-residents using residential streets for long-stay parking. On-street car parking may need to be moved to create space for bus and cycle facilities (in line with the council's adopted hierarchy of road users see Policy Idea 2.1). Where this results in a dedicated disabled bay needing to be moved the council will provide an alternative car parking space within 150m (or preferably less) of their home, with an accessible route between the resident's home and the disabled car parking bay. We also will work with blue badge holders to do the same where possible.

**1** To what extent do you agree or disagree with extending residents' parking zones to include areas not currently covered?

*Please select only one item*

Strongly agree

Agree

Neither agree nor disagree

Disagree

Strongly disagree

Don't know

I feel this way because

### Policy idea 7.7 Car Parking in Private Ownership

*To review the parking spaces in private ownership within 400m of the city centre, and engage with owners to encourage safe, accessible patterns of use that meet the aims of Policy idea 7.5, as well as the wider aims of the transport strategy.*

**1** How can private car parks be managed to help reduce congestion and the impact of cars in the city centre?

### Policy idea 7.8 Car Parking in New Developments

*To adopt standards for maximum levels of parking provided in new property developments which meet the objectives of this Local Transport Strategy and the [draft Local Plan](https://www.york.gov.uk/LocalPlan) <<https://www.york.gov.uk/LocalPlan>> (this link opens in a new window). We will also encourage developers to reduce parking provision to below these maximum standards when considering planning applications.*

**1** To what extent do you agree or disagree with adopting revised standards of parking provision within new developments, working with developers to reduce the impact of private cars on our roads?

*Please select only one item*

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree
- Don't know

I feel this way because

## Policy idea 7.9 Information to Help Plan Your Journey

*To share sustainable transport options and developing travel plans.*

**1** Please tell us where you find out about travel options at the moment?

*Please select all that apply*

- Online
- Print
- App
- Stations
- Bus stops
- Other

If you selected 'Other', please specify:

## End of policy focus area 7

### 1 Where next?

You have finished the questions about policy area 7. You can continue answering questions on the next policy area or choose to go somewhere else within the survey.

*Please select only one item*

- Continue to the next Policy Focus Area
- Return to the list of Policy Focus Areas
- Skip to the 'About you' section and submit

## Policy focus area 8: Improving freight and logistics

Vision

*So that York's businesses have efficient access for their supplies, goods and services, while at the same time reducing the impact of heavy lorries and light goods vehicles on carbon emissions, air pollution, safety and damage to heritage.*

## 1 To what extent to you agree or disagree with this vision?

Please select only one item

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree
- Don't know

I feel this way because

## 2 If you work in the distribution or delivery industry, or live nearby to places which receive a lot of deliveries, please tell us about your experiences.

## 3 Where next?

The following pages contain questions about the policy ideas listed below:

- 8.1 Freight and Logistics
- 8.2 Delivery in Footstreets
- 8.3 Freight Access

If you do not want to answer questions about any of these policy ideas you can skip ahead by selecting the relevant option below.

Please select only one item

- Continue to policy ideas
- Skip to Policy Focus Area 9
- Return to the list of Policy Focus Areas
- Skip to the 'About you' section and submit

### Policy idea 8.1 Freight and Logistics

*We will work with the incoming mayor of the York and North Yorkshire Combined Authority to create and put in place a freight and logistics strategy that works towards net-zero emissions, as well as improving air quality; safe movement; working in partnership; protecting assets and buildings, and effective freight management and movement. Within the strategy we will develop and implement different plans for long distance, local and last-mile journeys.*

**1** To what extent do you agree or disagree with developing a strategy to support businesses and their freight needs, while reducing negative impacts of heavy vehicles?

*Please select only one item*

Strongly agree

Agree

Neither agree nor disagree

Disagree

Strongly disagree

Don't know

I feel this way because

## Policy idea 8.2 Delivery in Footstreets

*To reduce the number of delivery vehicles travelling in to the footstreets area, we will look at providing facilities on the edge of our footstreets area where items being delivered and delivered into the footstreets area by smaller vehicles (for example cargo bikes). We will work with businesses to understand the impact of a limit on all freight movements within the city centre. We will also promote and support the use of cargo bikes.*

**1** To what extent do you agree or disagree with promoting and supporting the use of cargo bikes across York?

*Please select only one item*

Strongly agree

Agree

Neither agree nor disagree

Disagree

Strongly disagree

Don't know

I feel this way because

**2** If you work in, or take deliveries in, the footstreets area, please tell us about your experiences.

## Policy idea 8.3 Freight Access

*We will work with businesses to understand the impact of creating a road network that limits freight vehicles of over 7.5 tonnes accessing the city centre, which also allows access to all key destinations, including facilities for onloading and offloading vehicles, but avoids overuse of narrower inner-city streets and residential roads. Ensure that this network meets the needs of these vehicles.*

### 1 To what extent do you agree or disagree do you agree with the development of a road network for vehicles over 7.5 tonnes which allows for access to key destinations but takes these vehicles away from narrow and residential roads?

*Please select only one item*

Strongly agree

Agree

Neither agree nor disagree

Disagree

Strongly disagree

Don't know

I feel this way because

## End of policy focus area 8

### 1 Where next?

You have finished the questions about policy area 8. You can continue answering questions on the next policy area or choose to go somewhere else within the survey.

*Please select only one item*

Continue to the next Policy Focus Area

Return to the list of Policy Focus Areas

Skip to the 'About you' section and submit

## Policy Focus Area 9: Effective maintenance and enforcement and management of streetworks

Vision

*So that the condition of York's transport networks enables the transition to greater use of sustainable transport. Enforcement of traffic rules and effective management of streetworks will be a key tool in achieving our stated objectives.*



## 1 To what extent do you agree or disagree with this vision?

Please select only one item

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree
- Don't know

I feel this way because

## 2 Do you agree that effective maintenance of the network, and enforcement of traffic rules, will contribute to delivering our sustainable travel ambitions?

Please select only one item

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree

I feel this way because

## 3 Where next?

The following pages contain questions about the policy ideas listed below:

- 9.1 Pavement Maintenance
- 9.2 Traffic Enforcement

If you do not want to answer questions about any of these policy ideas you can skip ahead by selecting the relevant option below.

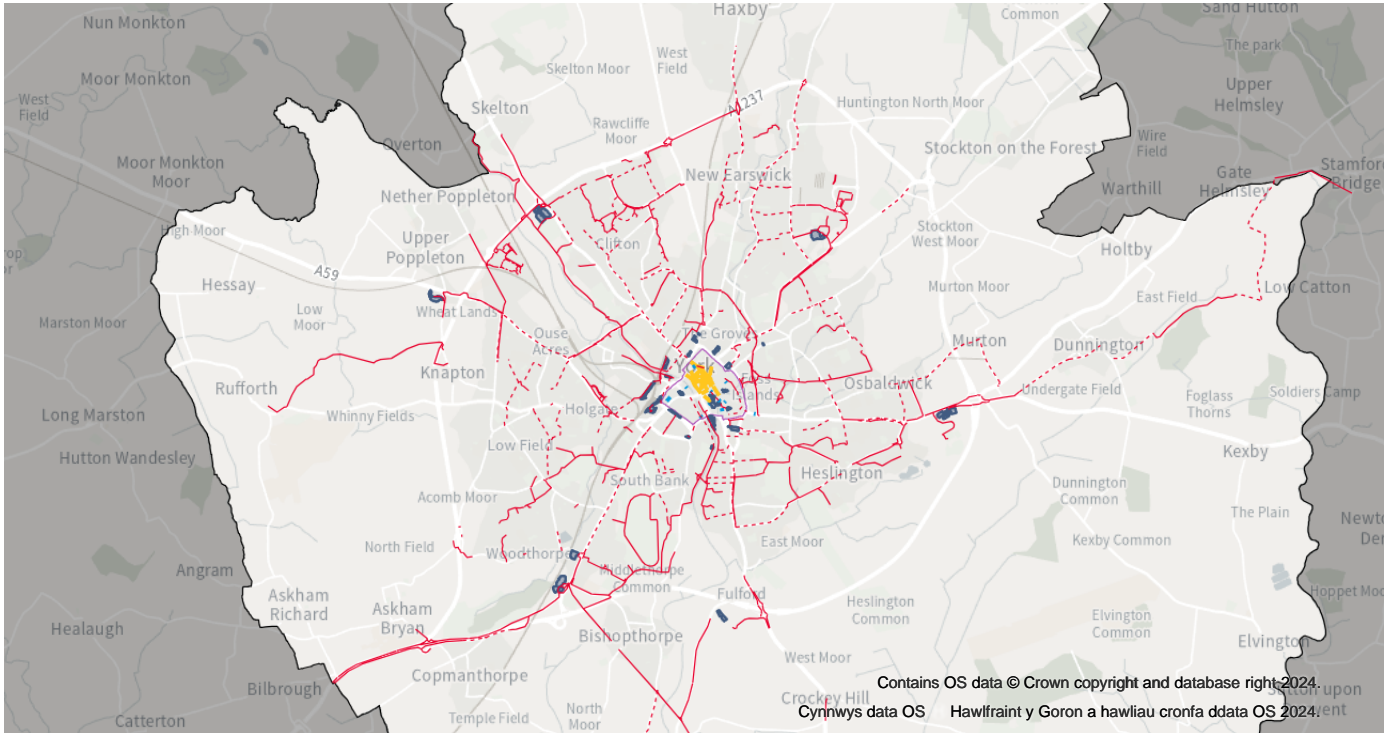
Please select only one item

- Continue to policy ideas
- Skip to Policy Focus Area 10
- Return to the list of Policy Focus Areas
- Skip to the 'About you' section and submit

### Policy idea 9.1 Pavement Maintenance

We will work with the [incoming mayor of the York and North Yorkshire Combined Authority](https://www.york.gov.uk/devolution) (this link opens in a new window) to improve and maintain pavements, cycleways and the margins of roads used by many cyclists.

1 Please tell us about any areas in York where you would like to see improvements made to pavements and cycleways. You can do this either on the map or using the text version of the question.



Key

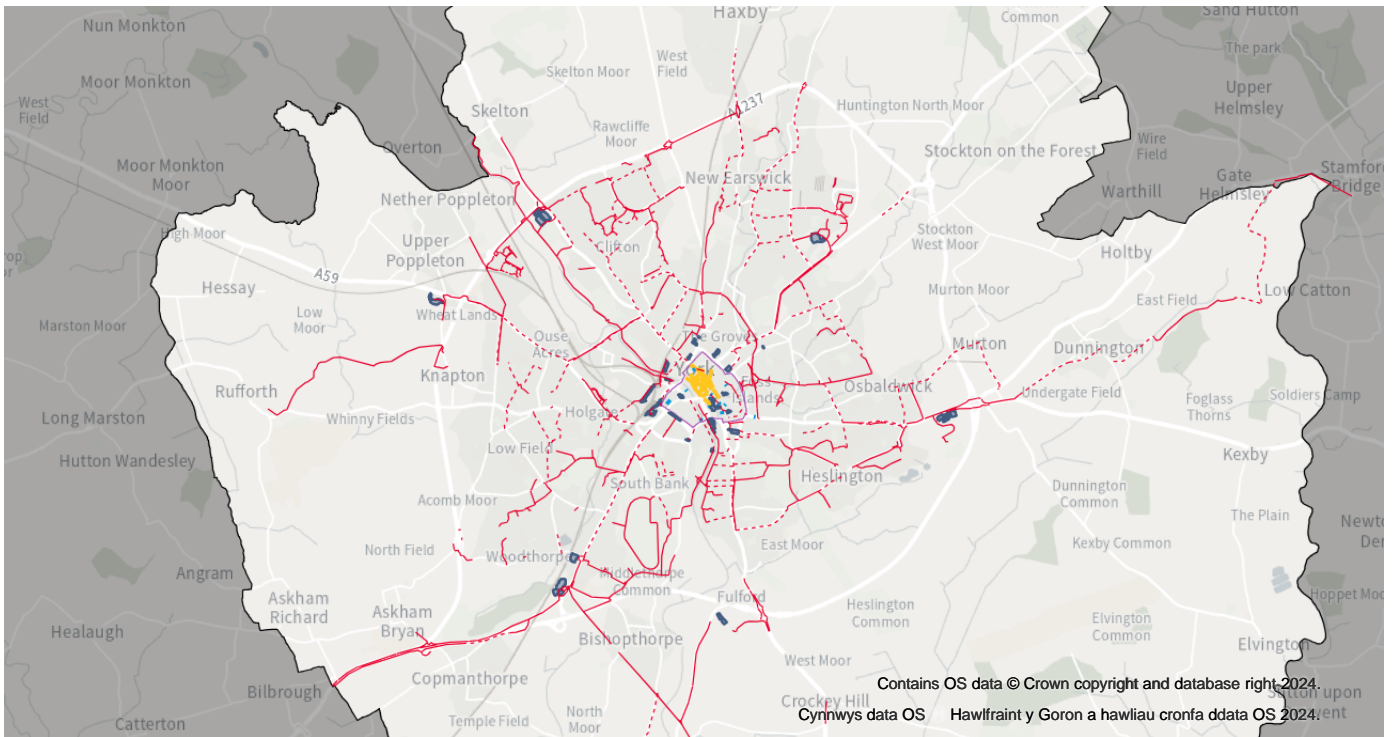
- - - Cycle Routes (On Street)
- Cycle Routes (Off Street)
- Blue Badge Parking
- Footstreets
- Car Parks (Council)
- Car Parks (Commercial)
- City Walls Extent
- Outside response area

Please use the box below to tell us about any areas in York where you would like to see improvements made to pavements and cycleways.

Policy idea 9.2 Traffic Enforcement

*We will carefully consider where better enforcement of traffic offences could improve traffic management in York.*

1 Please tell us where you currently experience problems caused by traffic not abiding by the rules (for example parking on double yellow lines, at box junctions, through bus-only roads, red light jumping). You can do this either on the map or using the text version of the question.



Key

- - - Cycle Routes (On Street)
- Cycle Routes (Off Street)
- Blue Badge Parking
- Footstreets
- Car Parks (Council)
- Car Parks (Commercial)
- City Walls Extent
- Outside response area

Please use the box below to tell us about where you currently experience problems caused by traffic not abiding by the rules (for example parking on double yellow lines, at box junctions, through bus-only roads, red light jumping).

End of policy focus area 9

1 Where next?

You have finished the questions about policy area 9. You can continue answering questions on the next policy area or choose to go somewhere else within the survey.

Please select only one item

- Continue to the next Policy Focus Area
- Return to the list of Policy Focus Areas
- Skip to the 'About you' section and submit

Policy Focus Area 10: Monitoring the transport network and financing the changes

Vision

*So that the effectiveness of our policies can be monitored, and funding attracted to deliver York's new transport strategy as effectively as possible.*

## 1 To what extent do you agree or disagree with this vision?

Please select only one item

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree
- Don't know

I feel this way because

## 2 Measuring and monitoring travel in York will enable us to understand if our policies are successful. Would you be willing to join a transport focus group and tell us about your travel experiences every year?

Please select only one item

- Yes
- No

If Yes, please could you provide a contact name

If Yes, please could you provide an address

If Yes, please could you provide an email address

## 3 Where next?

The following page contains questions about the policy idea listed below:

10.1 Work with the Mayor

If you do not want to answer questions about this policy idea you can skip ahead by selecting the relevant option below.

Please select only one item

- Continue to policy idea
- Return to the list of Policy Focus Areas
- Skip to the 'About you' section and submit

### Policy idea 10.1 Work with the Mayor

We will work with the [incoming mayor of York and North Yorkshire](https://www.york.gov.uk/devolution) <<https://www.york.gov.uk/devolution>> (this link opens in a new window) to access funding to deliver our vision of a transport system in York. We will work with the mayor to develop a monitoring and appraisal system to assess the impact of our transport policies, and have a list of schemes for consideration by the Combined Authority and DfT for funding.

**1** Many of the changes we need to make will require significant sums of money. We will have to choose which schemes to prioritise based on cost-effectiveness and maximum benefit. Which type of transport schemes would you like to see prioritised?

*Please select all that apply*

- Schemes that improve reliability of buses
- Schemes that make cycling safer
- Schemes that improve accessibility
- Schemes that ease traffic congestion
- Something else

If you selected 'Something else', please specify:

## End of policy focus area 10

### 1 Where next?

You have finished the questions about policy area 10. You can continue to the 'About you' section or choose to go somewhere else within the survey.

*Please select only one item*

- Return to the list of Policy Focus Areas
- Continue to the 'About you' section and submit

## About you

### 1 Your age: (please select the appropriate range)

*Please select only one item*

- Prefer not to say
- Under 16
- 16 to 24
- 25 to 39
- 40 to 55
- 56 to 59
- 60 to 64
- 65+

### 2 Your gender:

*Please select only one item*

- Prefer not to say
- Male
- Female
- Non-binary/Gender variant

**3** Is the gender you identify with the same as your sex registered at birth?

*Please select only one item*

- Prefer not to say
- Yes
- No

**4** What is your ethnic group?

*Please select only one item*

- Prefer not to say
- White - English/Welsh/Scottish/Northern Irish/British
- White - Irish
- White - Gypsy or Irish Traveller
- White - Roma
- Any other White background
- Mixed - White and Black Caribbean
- Mixed - White and Black African
- Mixed - White and Asian
- Any other Mixed/multiple ethnic background
- Asian - Indian
- Asian - Pakistani
- Asian - Bangladeshi
- Asian - Chinese
- Any other Asian background
- Black - African
- Black - Caribbean
- Any other Black/Black British/African/Caribbean background
- Other - Arab
- Any other ethnic background

**5** Do you have any physical or mental health conditions or illnesses lasting or expected to last 12 months or more?

*Please select only one item*

- Prefer not to say
- Yes
- No

**6** If you answered "Yes" above, do any of your conditions or illnesses reduce your ability to carry out day-to-day activities?

*Please select only one item*

- A lot
- A little
- Not at all

**7 What is your religion or belief?**

*Please select only one item*

- Prefer not to say
- Buddhist
- Christian
- Hindu
- Jewish
- Muslim
- Sikh
- No religion
- Other

**8 Which of the following best describes your sexual orientation?**

*Please select only one item*

- Prefer not to say
- Bisexual
- Gay or Lesbian
- Heterosexual/straight
- Other

**9 Do you look after, or give any help or support to, anyone because they have long-term physical or mental health conditions or illnesses, or problems related to old age? (Excluding anything which is part of paid employment)**

*Please select only one item*

- Prefer not to say
- Yes
- No